The Financial Professional Gateway (FinPro) is a secure system for current and former registered representatives. Follow the steps below to create a FinPro account, so you can access your individual industry record and other compliance resources.

1. **Create Your Profile**
2. **Set up Your Account**
   a. **Password Reset**
   b. **Security Questions and Answers**
3. **Verify Your Identity**

**1. Create Your Profile**

*(Have you enrolled in a FINRA-administered exam? You can use your user ID and password to access FinPro; however, you will be required to verify your identity after logging in. You cannot use accounts for other FINRA Systems that are also associated with a firm ID# to access FinPro.)*


2. Read and acknowledge the FINRA Privacy Statement.
3. Complete the Create Profile screen.

![Create Profile Screen](image)

**Note:** FinPro may use your personal phone number to transmit a one-time passcode to verify your identity. Your personal email address will be used to send password reset requests and other important FinPro notifications.

2. Set up Your Account
   
   A. Password Reset

4. After creating a new FinPro account, your user ID will appear on a new screen.

![Password Reset Screen](image)
5. Check your personal email account for a message from Finrapubaccounts@finra.org with your temporary password. Be sure to check your “spam” or “junk” email folders, and add FINRA to your email client’s safe sender list to ensure you receive future emails in your inbox.

On Feb 16, 2016, at 11:03 AM, Finrapubaccounts-sc@finra.org wrote:

Welcome to the FINRA Entitlement Program. You have successfully registered as a FINRA User.

Your one-time password is

Use this link to return to the FinPro login screen

If you have received this message in error, you should contact us at 1-800-321-6273.
Confidentiality Notice: This email, including attachments, may include non-public, proprietary, confidential or legally privileged information. If you are not an intended recipient or an authorized agent of an intended recipient, you are hereby notified that any dissemination, distribution or copying of the information contained in or transmitted with this e-mail is unauthorized and strictly prohibited. If you have received this email in error, please notify the sender by replying to this message and permanently delete this e-mail, its attachments, and any copies of it immediately. You should not retain, copy or use this e-mail or any attachment for any purpose, nor disclose all or any part of the contents to any other person. Thank you.

6. The system will then prompt you to reset your password.

B. Security Questions and Answers

7. Log back in with your new password and set security questions. Please keep in mind that your answers will not be validated.
3. Verify Your Identity

8. The next screen will prompt you to start the ID verification process. Press “Continue.”

9. The system will offer one or more of the following options:

- A one-time passcode can only be sent to a personal phone number that can be linked directly to you. This means that individuals with a multi-party plan may not be able to use this option for identity verification.
- TransUnion will offer security questions if there is sufficient information available in their database to do so. See the FinPro Identity Verification FAQ for more information.

**Note:** If there is not enough data to generate questions or provide a one-time passcode, the system will prompt you to call FINRA at (240) 386-4040, for additional support.

10. Once you are verified, you will have access to FinPro.

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