Information Notice

FINRA Reminds Registered Persons and Firms of Continuing Education Requirements

Summary

FINRA is providing information in this Notice to remind registered persons and firms of the continuing education (CE) requirements, including:

- this year's Regulatory Element training assignments and completion deadline of December 31, 2025;
- resources available to firms for facilitating compliance with the annual Regulatory Element requirements; and
- resources available to guide firms creating their CE Firm Element written training plans and to help firms locate relevant course content to meet their training needs.

Questions concerning this Notice should be directed to:

- Patricia Monterosso, Senior Director, Testing and Continuing Education Department, at (212) 858-4086 or Patricia.Monterosso@finra.org;
- Genay Glasgo, Director, Testing and Continuing Education Department, at (561) 443-7985 or <u>Genay.Glasgo@finra.org</u>; or
- Nicole Lefort, Associate Director, Testing and Continuing Education Department, at (212) 858-5247 or <u>Nicole.Lefort@finra.org</u>.

Background

Effective January 1, 2023, FINRA adopted amendments to the CE rules in support of the Securities Industry Regulatory Council on Continuing Education's (CE Council) recommendations. Among these changes, registered persons are required to satisfy both the Regulatory Element and Firm Element annually.

August 14, 2025

Suggested Routing

- ▶ Compliance
- ► Registered Persons
- Registration and Continuing Education
- Regulatory Element Contact Person(s)
- Senior Management
- ▶ Training

Key Topic(s)

- ► Annual Requirement
- Content Catalog
- Continuing Education
- ▶ Firm Element
- ► Inactive Status
- Registered Persons

Referenced Rules

- FINRA Rule 1240
- Regulatory Notice 21-41



Also, based on a recommendation from the CE Council, FINRA launched a centralized catalog of CE content, <u>Financial Learning Experience™ (FLEX™)</u>, on July 1, 2024, that serves as an optional resource for firms to select relevant Firm Element e-Learning courses for use in their written learning plans for their registered persons.

Regulatory Element

FINRA Rule 1240 (Continuing Education) requires all registered persons to complete the Regulatory Element annually by year end for each registration they hold. The 2025 Regulatory Element courses have been assigned and must be completed by December 31, 2025. Dropping or adding a registration may result in a change to the assigned courses included in a learning plan.

Registered persons who fail to complete their Regulatory Element by the annual December 31 deadline will be automatically designated as CE inactive by FINRA.²

Firms may request that FINRA extend the time by which a registered person must complete the Regulatory Element for good cause shown.³

To complete their Regulatory Element, registered persons must access assigned courses on the CE platform through their <u>Financial Professional Gateway (FinPro)</u> account. FinPro users should verify that their information—including email addresses and phone numbers—is current, accurate and complete in the system. Keeping information up to date will help ensure that they receive all appropriate notifications. Existing FinPro users who have forgotten their FinPro user ID or password can recover their information on the <u>FinPro account recovery page</u>. Support for FinPro and the CE platform is available Monday through Friday from 8 a.m. to 8 p.m. ET. FINRA will provide a notice on the <u>Systems Status page</u> when these systems are unavailable.

The course topics for the 2025 learning plans are published on FINRA's <u>View a Regulatory Element Learning Plan</u> page. Firms can use the interactive tool on this page to view the course topics assigned to a registration category or group of registration categories for a given calendar year. The published course topics may also assist firms when preparing their Firm Element training plans. See additional information about this resource below.

Firm Element

In addition to the Regulatory Element requirements, firms must maintain a CE program, the Firm Element, for their registered persons to enhance their securities knowledge, skills and professionalism.⁴ Firms must, at least annually, evaluate and prioritize their training needs and develop a written training plan for the Firm Element. The training plan must take into consideration the firm's size, organizational structure and scope of business activities, as well as regulatory developments

and the completion of Regulatory Element by registered persons. If a firm's analysis establishes the need for supervisory training for persons with supervisory responsibilities, such training must be included in the firm's training plan.

FINRA Rule 1240 allows firms to consider training relating to the anti-money laundering (AML) compliance program and the annual compliance meeting toward satisfying an individual's annual Firm Element requirement.

CE Content Catalog

FINRA has developed an online, centralized content catalog, <u>Financial Learning Experience (FLEX)</u>, which firms may optionally leverage for administering education and training for their Firm Element programs or other training needs. The platform currently includes courses FINRA developed and may include courses from third-party training providers and other self-regulatory organizations (SROs) in the future. Firms have the option of using the courses in the catalog for their Firm Element training, but are not obligated to select content from the catalog.

Resources

FINRA and the CE Council have developed reports, tools and guidance documents as resources to support firms with their CE requirements. These resources are highlighted below.

FINRA Gateway: FINRA has enabled settings and created reports within FINRA Gateway to assist firms in complying with the Regulatory Element requirements:

- Option to Set and Display an Earlier CE Completion Deadline: Firms have the option to set and require an earlier deadline than December 31 for individuals to complete their Regulatory Element courses. Firm-based CE due dates can be set in FINRA Gateway's Firm Settings to be included in FINRA automated CE Notifications. FINRA has introduced the option for firms to display their earlier completion due date in FinPro along with the SRO Regulatory Element due date of December 31. Firms can select to display the earlier completion due date in automated Regulatory Element notifications, FinPro or both locations. More information on configuring the display is available in the Firm Settings Guide.
- Sending Automated CE Notifications: Firms can schedule automated Regulatory Element notifications to be sent to registered persons in FINRA Gateway's Firm Settings. These include Regulatory Element due date notifications and CE status change emails. Firms also have the option to send automated email notifications to their registered persons regarding an earlier completion deadline, if one is selected. For more information on configuring notifications, see the Firm Settings Guide. FINRA will send notifications to the email addresses that registered persons have provided in their FinPro account. Firms can elect to receive a copy of the CE notifications FINRA sends to their registered persons.

- ▶ **Monitoring Tools:** Throughout the year, firms can monitor the CE statuses of their registered persons by using the Annual Regulatory Element templates in <u>FINRA Gateway Reports.</u> More information on these customizable templates is available on FINRA Gateway's Annual CE Obligations page.
- ▶ **Ensuring Access to FinPro:** To identify registered persons *without* an active FinPro account, firms can use the <u>FinPro Access Tracking</u> report template available in FINRA Gateway. Set the filter for the "Is FinPro User" field to "No" when using the template.

FinPro: Registered persons who do not currently have a FinPro account can create an account on the <u>FinPro registration page</u>. For guidance, they may refer to the <u>FinPro account creation guide</u>.

Registered persons who may have to reactivate a dormant account should allow several business days to do so. Additionally, they should allow sufficient time to complete their assigned Regulatory Element learning plan by the December 31 due date.

Annual Regulatory Element Learning Topics: By October of each year, the Regulatory Element learning topics for the coming year will be available on FINRA. org. The 2025 <u>learning topics</u> for each registration category have been published, and the 2026 learning plan topics will be published later this year. Firms can view a Regulatory Element learning plan assigned to a registration category or group of registration categories for a given calendar year. This information is provided in advance so that firms may consider it when preparing their Firm Element training plans.

New for 2026:

- ▶ Topics being considered by FINRA and the CE Council for coverage in the 2026 Regulatory Element learning plans have been announced. More information on these topics will be available by October 2025, including which topics will be assigned to each registration category, the course title and course description.
- Updates have been made to the registration groupings to further enhance relevancy and registration specificity. For example, certain limited sales representative registrations have been moved from the "Sales Representative" category to a newly created "Limited Sales Representative" category.
- Estimated completion times for the 2025 courses have been added to each course description.

CE Council Publications: The CE Council regularly publishes the following documents to assist firms in designing their Firm Element training plans:

- Firm Element Needs Analysis Quarterly Highlights assists firms with identifying potential topics to include in their Firm Element training plans. Topics are identified from a review of industry, regulatory and SRO announcements; publications of significant events; and the annual report from FINRA's Examination and Risk Monitoring Program.
- ► <u>CE Council Guide to Firm Element Continuing Education Programs</u> supports the development of a Firm Element program that addresses regulatory requirements and assists firms with the creation of their annual needs analysis and written training plan.
- Firm Element Needs Analysis Template, available for download in PDF, Word and Excel formats, is designed to assist firms in establishing a Firm Element training plan by providing a starting point for planning, developing and implementing a program.
- <u>CE Council Firm Element FAQs</u> are provided as a helpful starting point to walk firms through planning, developing and implementing their Firm Element programs.

Endnote

- 1. This *Notice* addresses the Regulatory Element obligations relating to registered persons. Firms should be aware that effective January 1, 2023, individuals who are designated as eligible for a waiver pursuant to Rule 1210.09 (Waiver of Examinations for Individuals Working for a Financial Services Industry Affiliate of a Member) are also subject to an annual Regulatory Element requirement. *See* FINRA Rule 1240(a) (Regulatory Element).
- 2. See also Information Notice 7/26/23 (discussing the impact of a CE inactive status).
- 3. See FINRA Rule 1240(a)(2) (Failure to Complete). A firm may submit a written request with supporting documentation to FINRA to extend the time by which a registered person must complete the Regulatory Element. In such cases, FINRA may grant an extension of time for an individual to complete the required Regulatory Element upon a showing of good cause. To request an extension of time for completing the Regulatory Element, firms must submit a Regulatory Element Learning Plan Extension Request Form to FINRA. The form and additional information regarding FINRA's policy on extensions of time for completion of the Regulatory Element are available on FINRA'S CE page. The completed form and supporting documentation should be emailed to LPExtensionRequests@finra.org.
- 4. See FINRA Rule 1240(b) (Firm Element).

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