

DR Portal Mobile App Quick Start Guide

Manage Your FINRA Arbitration Cases from Anywhere

Download the App Today

The DR Portal mobile app provides seamless access to case management, documents, and communications from your mobile device. Compatible with Android 7.0+ and iOS 15.1+.

How to Download:

- **iOS (Apple):** Search "DR Portal" in the App Store
- **Android:** Search "DR Portal" in Google Play Store

The app will request the following permissions to provide full functionality:

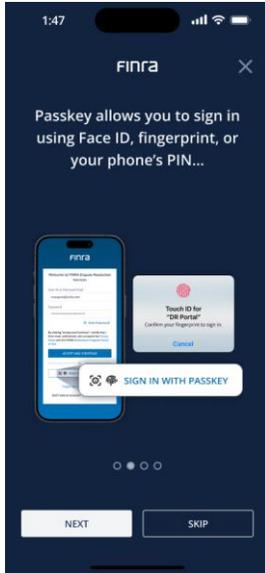
- **Calendar Access:** Automatically sync hearing dates, deadlines, and case-related appointments to your device calendar.
- **Notifications:** To send you timely alerts about case updates, hearing schedules, filing deadlines, and important case communications.
- **File/Photo Storage:** To enable you to download case documents, awards, and filings for offline review and upload signed documents from your device.
- **Camera:** To allow you to capture and upload photos of physical documents, evidence, or signed forms directly from your device for case submission.

Quick Sign In & Enhanced Security

Access your cases securely with biometric authentication:

- **Face ID**
- **Fingerprint recognition**
- **Device PIN**

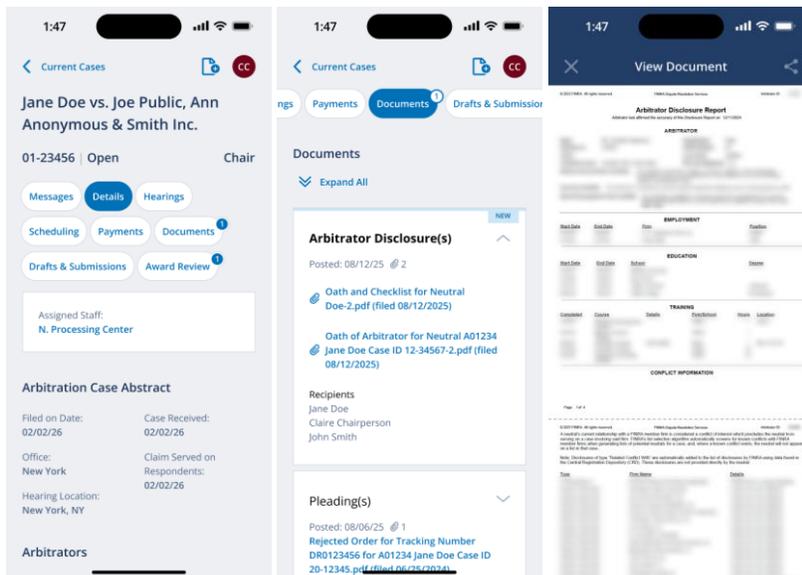
No passwords to remember on your mobile device!



Key Features at Your Fingertips

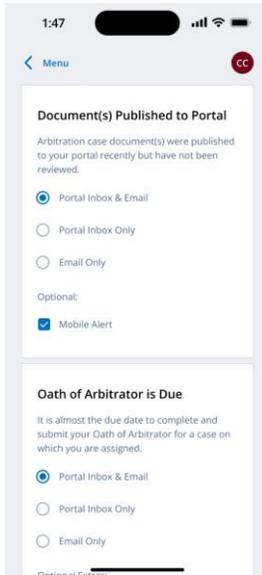
📄 Case Documents View

Easily access your case documents in the app. The "Drafts and Submissions" tab allows you to view your submitted forms and submit the arbitrator [expense report form](#). For now, the only form available on the app is the arbitrator expense form. Other forms should be completed using the web browser version of the portal. Mediation case data is not currently displayed on the mobile app.



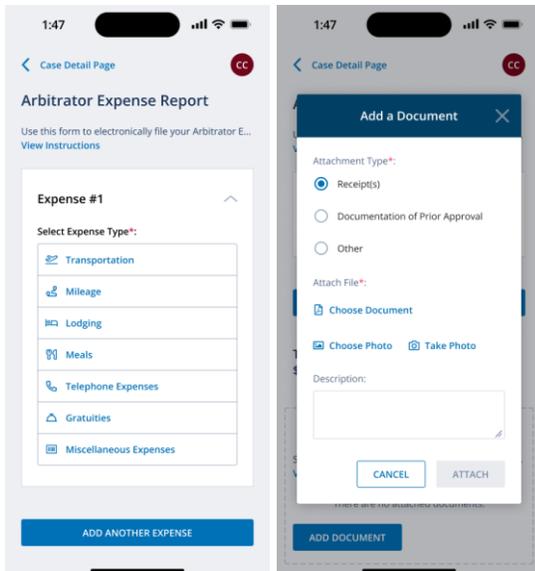
Mobile Alerts

Receive timely reminders for important deadlines and milestones.



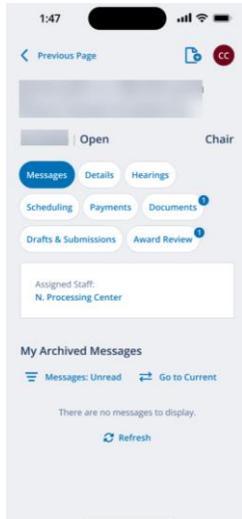
Expense Reporting

You can submit case-related costs using the integrated Arbitrator Expense Report.



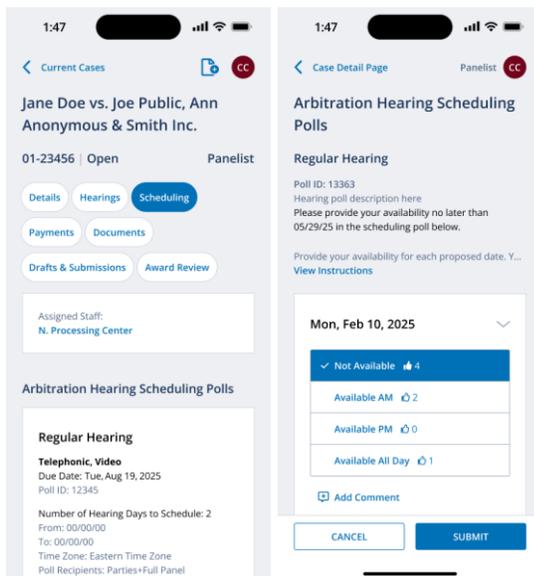
Message Management

Stay on top of case communications and messages.



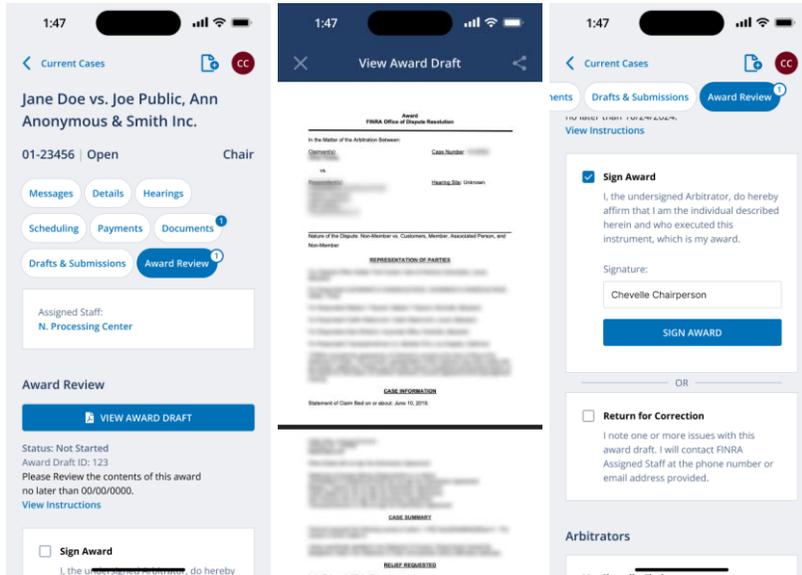
Scheduling Feature

Respond to hearing availability polls and scheduling requests.



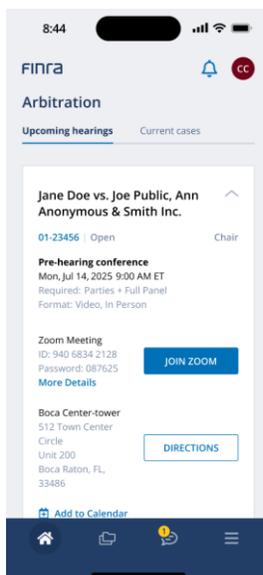
Award Processing

Review award drafts and digitally sign awards.



Access Hearings

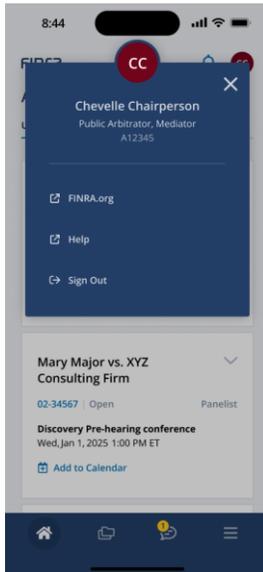
You can join conference calls and Zoom hearings from the app, as well as access directions to your hearing location.



Need Help?

DR Portal Help Desk

-  Email: DRPortalhelp@finra.org
-  Phone: (800) 700-7065



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