2017 NASAA Broker-Dealer Examination & Registration Training

Web CRD[®] 201 – Registration Processing



Financial Industry Regulatory Authority

Topics

Individual Processing

- Jurisdiction Acceptance Queues
- Jurisdiction Notice Queues

Firm Processing

Organization Queues

Disclosure

- Registration Resources
- Questions



Jurisdiction Acceptance Queues



Financial Industry Regulatory Authority

Jurisdiction Acceptance Queues

Jurisdiction Acceptance Queues allow state users to monitor requests for individual registration with their jurisdiction.

- Entitlement can be granted by a CRD administrator.
- Queues can be accessed from the CRD Main page, or the Individual tab.

FINCA								
Web C	RD ®							
CRD Main	IARD Main	Forms	Individual	Organi	zation	Notifications	Repo	rts
Site Map	User Info							
CR	DMain		Forms			Individual		Organization
User Info		Form U	6		View I	ndividual		View Org
Blank Forms	\$	Create	e New U6 Filing	1	Indivi	dual Search		Organization Search
FAQ		CRE) Individual		Disclo Searc	sure Only Individ	lual	Disclosure Only Organization Search
Release Not	es	Disc	closure Only In	dividual				
					Non-Fi	ling Info		Organization Queues
SRO/Jurisdie Setting Sche	edule	CRL	D/IARD Organi	zation	NFI Ir	ndividual Search		Alert
Recommend	led Browsers	Disc	closure Only anization		Jurisdi Queue	ction Acceptanc s	e	Amend (Form BD)
Certified EFS	5 Vendors	Pendir	ng U6 Filings		Manu	al Approval		Broker Dealer Withdrawal (BDW)
Send Comm	ents	Histor	ical U6 Filings		Temp	orary Registratio	ns	Branch
			g-		U5 Ma	anual		
								Non Filing Branch
					Waiva	able Deficiencies		Duranah Dafisiansian
					Accor	tanco Queue Tet		Branch Deliciencies
					Accet	vance Queue Tot	ais	Mass Transfer (MT)



Queue Search Criteria

Users are able to adjust the queue search criteria to filter their queue search results.

	Manual Approva	l Queue Search Criteria	
Include Position			
® All		© AG © RA	
Include Dates			
Status Date		Between: 03/18/2013 Month to Date	And: 04/17/2013
Include Applications			
● All			
All without disclosure			
O All with the following type of disclosure			
Bankruptcy	© Criminal	Internal Review	Termination
© Bond	© Cust. Comp./Arbitration	Judgment/Lien	
🛇 Civil Judicial	© Investigation	Regulatory Action	
Include Individuals			
All		Firm CRD #:	
		Individual CRD #:	
Include Review Status			
II III		© Reviewed	
		O Unreviewed	
Include Assignments			
All		Assigned to:	
		© Unassigned	
Include Home States			
. ● All		Only	-
Select Sort Criteria			
Pending Date		Ascending	
Individual CRD #		Descending	
Select Number of Rows			
Number of Rows per Page:		25	
		Display Queue	
		super acces	



Queue Search Results

The results page allows users to assign items to specific staff members, as well as perform other functions.





Manual Approval Queue Reason Codes

Status	Code for Status	Description	S7 Not Passed RA Pos
Manual Regulator Default	REGMAN	The regulator review method default is Manual.	No Eron
Disclosure	DISCLR	The individual was reviewed manually due to disclosure	RA Pos
Manual Individual Review	INDMAN	The individual was reviewed manually because the individual is marked as Manual.	Withdr
Manual Firm Review Method	FIRMMAN	The individual was reviewed manually because the firm is marked as Manual.	of a Tempor Approv
Manual Home State Review Method	HOME	The individual was reviewed manually because the regulator reviews Home State individuals.	No Pass FINRA Exam fo Positior
FINRA Exam Waiver	EXMWVR	The individual was reviewed manually because of FINRA exam waiver.	RA qualific due to a Transiti
NFI Change	NFICHG	The individual was reviewed manually because of a change made to the registration through NFI.	request

S7 Not Passed for RA Position	RANO\$7	The individual was reviewed manually because the individual qualified as an RA by having a passing grade for the S66 and a GS position but no passing S7.
No Exam for RA Position	RANOEXAM	The individual was reviewed manually because the individual qualified as an RA by only having been registered with another jurisdiction as an RA within the past two years.
Withdrawal of a Temporary Approval	TEMP_WD	The individual was reviewed manually due to a Withdrawal of a Temporary Approval.
No Passed FINRA Exam for AG Position	AGNOFINRAEXAM	The individual was reviewed manually because the individual qualified as an AG without a passed FINRA Exam.
RA qualification due to a Transition request	RATRANREQ	The individual was reviewed manually because the individual qualified as an RA by only having been registered with the same jurisdiction as an RA that had a Transition Requested or Transition Temination status within the past two years.



Approve Page Function

Clicking the "Approve Page" button will automatically approve all registration requests on the entire page.

• Access to this function is driven by a specific entitlement, which is discouraged; accidents occur and cannot easily be undone.

						Manual A	pproval Qu	leue											
						< <pre R</pre 	evious Next>> lows 1 to 3												
					1	Save Updates	Approve F	'age											
Assign/ Review	Individual		Firm Name	Reg Cat	Other	Jurisdiction's Last	Manual Reason	Pending Date	Di	sclo	sure		Mat. Diff.	In DM?	Reg	SD	Home	Update Status/ Effective Date	
	Name/Review Method	CRD				Approval Date			CR	RA	cc	то							
UAT	LAST. EIRST MI		FIRM NAME (<u>12345</u>)	AG	N	03/15/2006	AGNOFINRAEXAM	01/02/2013	0	0	6	0	N		N	N	FL	Pending	•
UAT	LAST_ EIRST_MI		FIRM NAME (12345)	AG	¥	07/30/1990	DISCLR	01/02/2013	0	0	1	1	N		¥	N	NY	Pending	
UAT	LAST.	_	FIRM NAME	AG	¥	05/29/2007	INDMAN	01/02/2013	0	1	0	1	N		Y	N	VA	Pending	
12	EIRST MI		(12345)															Approved Abandoned Denied	
						< <pre>rel</pre>	vious Next>>											Rejected Restricted Appro	wal

Temporary Registrations

Individuals enter the Temporary Registrations queue based on the submission of a Relicense U4 for an individual that:

- Was previously registered with the jurisdiction within the last 30 days, and
- Has new or updated disclosure since their last Approval, and
- The new firm completed Section 15C as part of the Relicense U4 filing, and
- The individual's review method allows for temporary registration, and
- The registration request with FINRA was automatically approved

30 day clock is reset based on the date of each subsequent U4 amendment filing

			٦	em	pora	ry Regist	rations	Qu	eu	e					
						< <previous Rows 1 to</previous 	Next>> 0 1								
				(Save	Ipdates	Approve Page	16							
Assign/ Review	Individual		Firm Name	Reg	Other Regs	Jurisdiction's Last	Queue Date	Dis Co	dos	ure		Reg Note	SD	Home State	Update Status/ Effective Date
	Name	CRD				Approval Date		CR	RA	сс	от				
8	LAST, FIRST MI		FIRM NAME 12345	AG	Y	02/28/2013	05/01/2014	0	0	1	2	N	N	WA	Temporary Registration *

Available Acceptance Queues

Manual Approval

- Lists individuals with registrations that the jurisdiction must manually approve.
- A registration status can be updated as follows: Approved, Abandoned, Denied, Pending, Rejected or Restricted Approval.
- The registration requests in this queue have no waivable deficiencies, require manual approval, have an approved FINRA registration, and have a Pending registration status in your jurisdiction.
- Items leave this queue once the individual's registration status is changed to any status other than Pending.

U5 Manual

- Lists U5 requests that a regulator has blocked or stopped from occurring automatically.
- The registration status of these individuals is Termination Requested.
- Update through this Queue/NFI; caution applying the correct effective date

Available Acceptance Queues (continued)

Temporary Registrations

- Lists individuals holding a 30-day temporary relicensing registration.
- The jurisdiction may manually approve these registrations or the jurisdiction may elect to let the 30 days expire, which allows Web CRD to automatically approve the registration.
- Registration requests in this queue have an approved FINRA registration, no waivable deficiencies, relicensing registration with the temporary registration page completed and the relicensing method allowed for temporary approval.

Waivable Deficiencies

- Lists individuals with registration deficiencies that the jurisdiction can clear (Exam, Dual, FINRA-AR, etc.).
- The registration requests in this queue do not have non-waivable deficiencies (Disclosure, Fingerprint, etc.) and have approved FINRA registrations.

Acceptance Queue Totals

Lists of all the Acceptance Queues with the number of brokerdealer agents (AG) and RAs in each queue.

• Clicking the hyperlinked AG/RA counts will display yearly and quarterly subtotals.

W	/eb CI	RD ®											
CI	RD Main	LARD Main	Forms	Individual	Organization	Notifica	ations	Rep	orts				
Vi	ew Individu	al Non-Filing	Info Ju	isdiction Acce	ptance Queues	Jurisdic	tion Notic	e Que	eues		? 🎒 Printer Friendly		
• M • T	Acceptance Queues Manual Approval Temporary Registrations Note: The refresh process can be time-intensive and can only be performed once every 60 minutes. Total Items In Acceptance Queues												
- U	15 Manual		Queue				AG Cou	nt	RA (Count	Last Refreshed		
= W	Vaivable De	eficiencies	Manual	Approval Que	eue		820	<u>75</u>			5/16/2016 12:45:59 AM [Refresh]		
- A	cceptanc	e Queue	Tempora	ary Registrati	ons Queue		37		0		5/16/2016 12:46:03 AM [Refresh]		
т	otals		U5 Mani	ual Queue			0		0		N/A [Refresh]		
	Queue		Du	al Dua AG,	ial Exam AF G/RA Re		AR Registration	Last Refreshed					
			Waivabl	e Deficiencies	s Queue	0	0		233	0	5/16/2016 12:47:21 AM_ <u>[Refresh]</u>		

Jurisdiction Notice Queues

Financial Industry Regulatory Authority

Jurisdiction Notice Queues

Jurisdiction Notice Queues allow regulators to monitor status updates for individuals registered in their jurisdiction.

- Entitlement to Jurisdiction Notice Queues can be granted by a CRD administrator.
- Queues can be accessed from the CRD Main page, or the Individual tab.

Queue Search Criteria

Users are able to adjust the queue search criteria to filter their queue search results.

	Automatic Approval N	otice Queue Search Crite	eria
Include Position			
		© AG © RA	
Include Dates			
● Approval Date ● Filing Date		 Between: 04/16/2014 Month to Date 	And: 05/16/2014
Include Applications			
IIA @			
All without disclosure			
\odot All with the following type of disclosure			
Bankruptcy	Criminal	Internal Review	Termination
© Bond	Cust. Comp./Arbitration	Sudgment/Lien	
Civil Judicial	Investigation	Regulatory Action	
Include Individuals			
All		Firm CRD #:	
		Individual CRD #:	
Include Assignments			
All		Assigned to:	
		Unassigned	
Include Home States			
II		Only	•
Select Sort Criteria			
Approval Date		Ascending	
© Filing Date		Descending	
Individual CRD #			
Select Number of Rows			
Number of Rows per Page:		25	
	Di	splay Queue	

Queue Search Results

The results page allows users to assign items to specific staff members, as well as perform other functions.

Clicking the "Remove Page" button will remove all of the notices on the entire page from the queue.

• Access to this function is driven by granting a specific entitlement, which is discouraged; accidents occur and cannot easily be undone.

Available Notice Queues

Automatic Approval

- Lists notices of registrations that have been automatically approved in the jurisdiction.
- Notices remain in this queue, unless they are manually deleted.

CHRI Received from FBI

- Lists all individuals registered or registering with the jurisdiction that have Criminal History Record Information (CHRI).
- This queue includes a fingerprint barcode hyperlink that links to the CHRI.
- <u>Specific CHRI entitlement is required for access to this queue, and users</u> <u>must accept additional terms and conditions before viewing the data.</u>

Available Notice Queues (continued)

Delinquent U5 Notice

• Lists AGs and RAs whose current employers have filed a Form U4 – Relicense filing, but whose prior employers have yet to file U5 form filings.

Disclosure Notice

- Lists notices of disclosure filings against individuals with registrations in the jurisdiction.
- Notices remain in this queue unless they are manually deleted.

SRO Inactive Notice

- Lists notices of individuals that have an inactive registration(s) due to a registration status of Inactive Prints, CE Inactive or Suspension.
- Notices remain in this queue until the status changes to a status that is not inactive.

Available Notice Queues (continued)

SRO Termination Notice

- Lists notices of individuals who are registered in your jurisdiction and who have had registration(s) terminated by an SRO without filing a Form U5.
- Notices remain in this queue for 30 days, unless they are manually deleted.

Jurisdiction Termination for Cause Notice

- Lists notices of individuals who:
 - have been terminated for cause (e.g., Discharged, Permitted to Resign or Other), or
 - -have a Yes answer(s) and DRP(s) submitted on a full Form U5.

Amended Date and Reason for Termination Notice

• Lists all individuals who are registered with the jurisdiction or were registered with the jurisdiction and have had either the date or the reason for termination updated on a U5 Amendment filing.

Notice Queue Totals

Lists six of the Notice Queues with the number of AGs and RAs in each queue.

 Clicking the hyperlinked AG/RA counts will display yearly and quarterly subtotals.

Note: The refresh process can be time-intensive and can only be performed once every 60 minutes.

Total Items In Notice Queues

Quana	AC	DA	Last Defreshed
Queue	AG	KA	Last Refrestieu
	Count	Count	
Automatic Approval Notice Queue	<u>5894</u>	1490	5/6/2014 12:42:32 AM [Refresh]
Delinquent U5 Notice Queue	<u>11</u>	36	5/6/2014 12:42:33 AM [Refresh]
Queue	DR	DM	Last Refreshed
	Count	Count	
Disclosure Notice Queue	2142	0	5/6/2014 12:42:33 AM [Refresh]
Queue	Item Count		Last Refreshed
CHRI Received from FBI Notice Queue	<u>937</u>		5/6/2014 12:42:34 AM [Refresh]
Jurisdiction Termination for Cause Notice Queue	1096		5/6/2014 12:43:04 AM [Refresh]
Amended Date and Reason for Termination Notice Queue	<u>66</u>		5/6/2014 12:43:18 AM [Refresh]

Organization Queues

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Organization Queues

Organization Queues notify jurisdictions of broker-dealer and branch form filings, status changes, and other related items.

Queue Search Criteria & Results

Users are able to use criteria to filter the queue results.

Click the ">" work button to open the notice and take action.

	No Status	(NOSTAT)	Notice	e Que	ue Search	n Criteria	
Include Assignmen	its						
All			0	Only Un Starts V	assigned Vith		
Select Sort Criteria	ı						
Notice Date	•		© ©	Ascendi Desceno	ng Jing		
			Display Que	eue			
	N	o Status (N	OSTAT) Not	ice Queu	e	
		<<	Previous N Rows 1 to	Vext>> o 2			
		Save Update	es	Remove	Page		
Assigned To	Notice Da	ate Filing Date	CRD #	SEC #	Registration	Organization	Remove
UAT	> 04/17/20	13 04/17/2013	12345	12345	No Status	FIRM NAME	
UAT	> 04/16/20	13 04/16/2013	12345	12345	No Status	FIRM NAME	

Viewing Notices

Available Organization Queues

Alert

- Lists notices of broker-dealers who have not corrected deficiencies within 30, 60 or 90 days.
- Notices are automatically deleted after 120 days.

Amend (Form BD)

- Lists notices of Form BD filings pertaining to firms with one of the following statuses: No Status, Approved, Termination Requested, or Pending Approval.
- Branch amendments will appear in the Branch queue only and not in the Amend queue.
- Notices are automatically deleted after 30 days.

Available Organization Queues (continued)

Broker-Dealer Withdrawal (BDW)

- Lists notices of broker-dealer full or partial withdrawal requests from the user's state or SRO.
- The status of these firms is Termination or Withdrawal Requested.
- Notices are automatically deleted after 120 days.

Branch

- Notifies the regulator of Form BR filings made for a branch located within a jurisdiction.
- Notices are automatically deleted after 120 days.

Non-Filing Branch

- Lists notices of branches whose branch status has changed without a Form BR filing.
- Notices are automatically deleted after 30 days.

Available Organization Queues (continued)

Branch Deficiencies

• Notifies the regulator of deficiencies for each branch office.

Mass Transfer (MT)

• Notifies the regulator of the status of Mass Transfers scheduled for firms in that jurisdiction.

Name Change

- Lists notices of broker-dealer name changes.
- Notices are automatically deleted after 30 days.

No Status

- Lists notices of broker-dealer filings pertaining to firms with a No Status registration status.
- Notices are automatically deleted after 120 days.

Available Organization Queues (continued)

Regulatory Disclosure

- Lists notices of disclosure actions taken by other jurisdictions, the SEC, FINRA and other SROs through a Form U6.
- Notices are automatically deleted after 30 days.

Status Change

- Lists notices of registration status changes.
- Regulators will see all changes that terminate broker-dealers.
- Notices are automatically deleted after 30 days.

Organization Queue Totals

Lists all of the queues with the number of items in each queue.

Alert	42
Amend (Form BD)	70
Broker Dealer Withdrawal	0
Branch	175
Non Filing Branch	1
Branch Deficiencies	8
Mass Transfer (MT)	0
Name Change	0
No Status (NOSTAT)	0
Regulatory Disclosure	0
Status Change	13

Total Items In Notice Oueues

Disclosure

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FINRA Disclosure Review Process

FINRA's Registration and Disclosure (RAD) department includes a team of analysts that reviews all disclosure that is filed through Web CRD.

RAD staff's disclosure review process includes:

- Review U4/U5/U6/BD disclosure data and create/match Disclosure Reporting Pages (DRPs) to occurrences.
- Determine if additional disclosure is required.
- Set the "reportable" and "disclosable" flags, as appropriate.
- Create letters or set registration deficiencies, as appropriate.
- Set Continuing Education (CE), as appropriate (for Regulatory Actions).
- Perform Statutory Disqualification (SD) reviews, as appropriate.

Statutory Disqualification

- A person is disqualified from association with a member if such person is subject to any disqualifying events as specified in Section 3(a)(39) of the Exchange Act.
- FINRA's By-Laws permit a disqualified person or member to request permission to enter or remain in the securities industry. FINRA Rules 9520 through 9527 set forth procedures for a member to sponsor the proposed association of a person subject to disqualification or for a member to obtain approval to remain a member notwithstanding the existence of a disqualification.
- For more information on Statutory Disqualification (SD) and related processes:
 - <u>http://www.finra.org/industry/statutory-disqualification-process</u>

Statutory Disqualification (continued)

Web CRD displays an individual's SD status (if applicable) on the Composite Information page.

• Click the "Statutory Disqualification Status" hyperlink to display a list of possible statuses and the definitions.

		Com	posite Infor	mation		
Individual CRD#:		Ind	ividual Name: Rep	oresentative, Reggie		
Full Legal Name	Representative, Reggie					
Social Security Number	xxx-xx-xxxx View SSN					
Date Of Birth						
Employment	Name	SAMPLE FI	RM (0	00)		
	Position	Registered	Representative			
	Independent Contracto	or Yes				
	CRD Branch Number	FINRA OSJ	Address		Firm Billing Code	NYSE Branch Code Number
	BD Main - Located At					
Residential Address	123 Elm Street Rockville, MD 20850, Ur	nited States				,
Reportable Disclosures?	Yes					
<u>Statutory Disqualification</u> <u>Status</u>	Yes - Limited - Tier La 1	ast Updated	06/01/2016			
Has Material Difference in Disclosure?	Yes					
Current CE Status	Satisfied					
Disclosure Counts - Current	Criminal R	Regulatory Acti	on	Customer Comp	laint	Other
Disclosures	1 1	L		1		3
Disclosure Counts - Historical	Criminal R	Regulatory Acti	on	Customer Comp	laint	Other
Disclosures	0 0)		0		3

Material Difference

For dually registered individuals, a Material Difference flag will be set when the same Form U4 DRP is updated by different firms with conflicting information.

Example:

- Firm A updates a U4 Complaint DRP with a settlement amount of \$100.
- Firm B updates the same DRP with a settlement amount of \$100,000.
- RAD staff reviews the filings and sets the Material Difference flag.
- Firm A receives a notification in their "Other Form U4 Filing" queue, prompting them to either concur with Firm B's filing or file a U4 amendment.

Material Difference (continued)

		Co	mposite Informatio	on		
Individual CRD#:		1	Individual Name: Representa	ntive, Reggie		
Full Legal Name	Representative, Reggie					
Social Security Number	XXX-XX-XXXX View SSN					
Date Of Birth		_				
Employment	Name	Name FIRM A (000)				
	Position	Registered Representative				
	Independent Contractor	No				
	CRD Branch Number	FINRA OSJ	Address	Firm Billing Code	NYSE Branch Code Number	
	BD Main - Located At				1213	
	Name	FIRM B	(111)			
	Position	Registered Representative				
	Independent Yes					
	Contractor					
	CRD Branch Number	FINRA OSJ	Address	Firm Billing Code	NYSE Branch Code Number	
	BD Main - Located At					
Registered With Multiple Firms	This individual is registered with more than one broker-dealer or investment adviser firm. Those firms are displayed here under Employment. While each firm has the ability to file Forms U4 on this individual, only information from the most recent Form U4 filed display when querying under 'View Individual.' If you wish to see Forms U4 filed by other firms with which this individual is register or other historical Form filings, select Filing History.					
Residential Address	123 Elm Street Rockville, MD 20850, United States					
Reportable Disclosures?	Yes					
<u>Statutory Disqualification</u> Status	Yes - Limited - Tier La	st Updated 06/01/2016				
Has Material Difference in Disclosure?	Yes					
Current CE Status	Satisfied					
Disclosure Counts - Current	Criminal F	Regulatory Action		Customer Complaint	Other	
Disciosures	1 1	L		1	3	
	Criminal	Regulatory Action		Cuctomor Complaint	Other.	
Disclosure Counts - Historical	Criminal P	Cegulatory A		Customer Complaint	Other	

Registration Resources

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Registration Resources

CRD Navigation Guides:

• http://www.finra.org/industry/web-crd/web-crd-quick-reference-guides

CRD System AG Qualification Requirements:

http://www.finra.org/industry/web-crd/crd-system-ag-qualification-requirements

Qualification Examinations:

http://www.finra.org/industry/qualification-exams

SRO/Jurisdiction Fee and Setting Schedule – Web CRD:

http://www.finra.org/sites/default/files/srojurisdiction-fee-and-setting-schedule.pdf

IARD Navigation Guides:

<u>http://www.iard.com/nav_guides.asp</u>

IA Firm State Registration/Notice Filing Fee Schedule:

http://www.iard.com/pdf/reg_directory.pdf

IA Representative Fee and Setting Schedule:

- http://www.iard.com/pdf/rep_fee_sch.pdf
- Qualifying For An IA Representative (RA) Registration:
 - <u>http://www.iard.com/qual_ia.asp</u>

Registration Resources (Continued)

FINRA BrokerCheck:

• <u>www.finra.org/brokercheck</u>

FINRA Arbitration Awards Online:

• http://www.finra.org/arbitration-and-mediation/arbitration-awards

FINRA Disciplinary Actions Online:

<u>http://disciplinaryactions.finra.org/</u>

Questions

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