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Regulatory Notice Well Members

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# Disclosure of Services, **Conflicts and Duties**

FINRA Requests Comment on Concept Proposal to Require a Disclosure Statement for Retail Investors at or Before Commencing a Business Relationship

Comment Period Expires: December 27, 2010

### Executive Summary

FINRA requests comment on a concept proposal to require member firms, at or prior to commencing a business relationship with a retail customer, to provide a written statement to the customer describing the types of accounts and services it provides, as well as conflicts associated with such services and any limitations on the duties the firm otherwise owes to retail customers.

Questions concerning this Notice should be directed to:

Philip Shaikun, Associate Vice President, Office of General Counsel, at (202) 728-8451.

# Action Requested

FINRA encourages all interested parties to comment on the proposal. Comments must be received by December 27, 2010.

Member firms and other interested parties can submit their comments. using the following methods:

- Emailing comments to pubcom@finra.org; or
- Mailing comments in hard copy to: Marcia E. Asquith Office of the Corporate Secretary **FINRA** 1735 K Street, NW Washington, DC 20006-1506



October 2010

#### Notice Type

> Request for Comment

## Suggested Routing

- Compliance
- Legal
- Operations
- Registered Representatives
- > Senior Management

#### **Key Topics**

Conflicts of Interest

#### Referenced Rules & Notices

- NASD Rule 3110
- Regulatory Notice 09-34

YES; THE MUMBUR FIRMS SHOULD DISCLOSE CONFLICTS OF INTEREST IN SUCH THINGS AS "PAY TO PLAY" WHEN MANY LARGE FIRMS ONLY USE CERTAIN MOTURE FUNDS OR VARIABLE AMOUTY CONTROLS THAT REWARD THEM AND THEIR REPRESENTATIVES FOR RECOMMENDING SAID MOTUAL FUND OR VARIABLE ANNUTYO

WILLIAM C. BURNSIDE & COMPANY

111 NORTH VERMILION ST. DANVILLE, IL 61832 MEMBER: N.A.S.D. AND S.I.P.C.