

January 27, 2004

Catherine McGuire
Associate Director and Chief Counsel
Division of Market Regulation
Securities and Exchange Commission
450 Fifth Street, N.W.
Washington, D.C. 20549-1001

Re: File No. SR-NASD-2003-151 – Online Arbitration Case Filing Pilot Program

Dear Ms. McGuire:

Pursuant to Rule 19b-4, on October 6, 2003, NASD filed SR-NASD-2003-151, a proposed rule change to establish an online claim filing process for parties using the arbitration forum. Following discussions with Commission staff, NASD has determined to withdraw the above-referenced rule filing, including all amendments thereto. Concurrently, NASD is filing SR-NASD-2004-016, a proposed rule change to establish an arbitration claim filing process through the Internet.

If you have any questions, my telephone number is 202.728.8151, and my email address is Mignon.McLemore@nasd.com. The fax number is 202.728.8833.

Very truly yours,

Mignon McLemore

cc: Andy Shipe