
Award
NASD Dispute Resolution

In the Matter of the Arbitration Between:

Name of the Claimant

Phyllis Solof, Trustee of the Phyllis Solof Trust

Case Number: 03-00285

Names of the Respondents

Citigroup Global Markets, Inc., f/k/a
Salomon Smith Barney, Inc.
Jack B. Grubman

Hearing Site: Boca Raton, Florida

Nature of the Dispute: Customer vs. Member and Associated Person.

REPRESENTATION OF PARTIES

For Phyllis Solof, Trustee of the Phyllis Solof Trust, hereinafter referred to as "Claimant":
Michael B. Lynch, Esq., Hooper & Weiss, L.L.C., Orlando, Florida.

For Citigroup Global Markets, Inc., f/k/a Salomon Smith Barney, Inc. ("Citigroup") and Jack B. Grubman ("Grubman"), hereinafter collectively referred to as "Respondents": Ricardo A. Gonzalez, Esq., Greenberg Traurig, P.A., Orlando, Florida.

CASE INFORMATION

Statement of Claim filed on or about: January 13, 2003.

Claimant signed the Uniform Submission Agreement: January 5, 2003.

Statement of Answer filed by Respondents on or about: April 3, 2003.

Respondent Citigroup signed the Uniform Submission Agreement: March 27, 2003.

Respondent Grubman signed the Uniform Submission Agreement: March 31, 2003.

Amended Statement of Claim filed by Claimant on or about: March 31, 2004.

Answer to Amended Statement of Claim filed by Respondents on or about: June 17, 2004.

CASE SUMMARY

Claimant asserted the following causes of action: omission to state material facts and conflicts of interest in violation of Section 17(a) of the Securities Act of 1933; omission to state material facts and conflicts of interest in violation of Chapter 517.301 of the Florida Securities and Investor Protection Act; omission to state material facts and conflicts of interest in violation of NASD Rule 2210(d)(1), Communications with the Public-General Standards; breach of fiduciary duty; and, respondeat superior. The causes of action relate to Claimant's July 14, 1998 investment in WorldCom stock.

Unless specifically admitted in their Answer, Respondents denied the allegations made in the Statement of Claim and asserted various defenses.

RELIEF REQUESTED

Claimant requested rescissory damages in the amount of \$5,280.00, an unspecified amount of punitive damages, interest, costs, attorneys' fees and such other relief as deemed appropriate by the undersigned arbitrator (the "Arbitrator").

Respondents requested that Claimant's Statement of Claim be denied in its entirety, and dismissed with prejudice, with attorneys' fees and costs assessed against Claimant.

OTHER ISSUES CONSIDERED AND DECIDED

On or about December 24, 2003, Claimant filed a notice with NASD Dispute Resolution representing that Claimant had complied with the procedure for opting out of the class action filed in court, entitled In Re WorldCom Securities Litigation.

On or about May 20, 2005, the parties requested that, in lieu of conducting an evidentiary hearing, the Arbitrator make a final determination of this matter on the papers following submission by the parties of final arbitration briefs. On or about July 28, 2005, the Arbitrator issued an Order granting the parties' request.

AWARD

After considering the pleadings and final hearing briefs submitted by the parties, the Arbitrator has decided in full and final resolution of the issues submitted for determination as follows:

Claimant's claims are dismissed, with prejudice, in their entirety. Although not the sole basis for this decision, the Arbitrator notes that many, if not most, of the allegedly concealed facts and conflicts of interest that Respondents were accused of omitting arose *after* the July 1998 purchase by Claimant of WorldCom Stock.

All requests for attorneys' fees are denied.

Respondents are jointly and severally liable and shall reimburse Claimant the sum of \$75.00, representing the non-refundable claim-filing fee paid by Claimant to NASD Dispute Resolution.

Any and all claims for relief not specifically addressed herein, including Claimant's claim for relief pursuant to the Florida Securities and Investor Protection Act and Claimant's request for punitive damages, are denied.

FEES

Pursuant to the NASD Code of Arbitration Procedure (the "Code"), the following fees are assessed:

Filing Fees

NASD Dispute Resolution will retain or collect the non-refundable filing fees for each claim:
Initial claim filing fee = \$75.00

Member Fees

Member fees are assessed to each member firm that is a party in these proceedings or to the member firm(s) that employed the associated person(s) at the time of the event(s) giving rise to the dispute. Accordingly, Citigroup is a party and a member firm.

Member surcharge	= \$325.00
Total Member Fees	= \$325.00

Adjournment Fees

Adjournments granted during these proceedings for which fees were assessed:

No adjournment fees were assessed in this matter.

Three-Day Cancellation Fees

Fees apply when a hearing on the merits is postponed or settled within three business days before the start of a scheduled hearing session:

No three-day cancellation fees were assessed in this matter.

Injunctive Relief Fees

Injunctive relief fees are assessed to each member or associated person who files for a temporary injunction in court. Parties in these cases are also assessed arbitrator travel expenses and costs when an arbitrator is required to travel outside his or her hearing location and additional arbitrator honoraria for the hearing for permanent injunction. These fees, except the injunctive relief surcharge, are assessed equally against each party unless otherwise directed by the panel.

No injunctive relief fees were assessed in this matter.

Forum Fees and Assessments

The Arbitrator has assessed forum fees for each session conducted. A session is any meeting between the parties and the arbitrator(s), including a pre-hearing conference with the arbitrator(s), that lasts four (4) hours or less. Fees associated with these proceedings are:

Two (2) Pre-hearing sessions with a single arbitrator @ \$250.00/session	= \$500.00
Pre-hearing conferences:	
October 21, 2004	1 session
July 8, 2005	1 session

Total Forum Fees	= \$500.00
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The Arbitrator has assessed forum fees of \$250.00 to Claimant.

The Arbitrator has assessed forum fees of \$250.00 to Respondents, jointly and severally.

Administrative Costs

Administrative costs are expenses incurred due to a request by a party for special services beyond the normal administrative services. These include, but not limited to, additional copies of arbitrator awards, copies of audio transcripts, retrieval of documents from archives, interpreters, and security.

No administrative costs were incurred in this matter.

Fee Summary

Claimant is solely liable for:

Initial Filing Fee	= \$ 75.00
Paper Record Fee	= \$125.00
<u>Forum Fees</u>	<u>= \$250.00</u>
Total Fees	= \$450.00
<u>Less payments</u>	<u>= \$325.00</u>
Balance Due NASD Dispute Resolution	= \$125.00

Respondent Citigroup is solely liable for:

<u>Member Fees</u>	<u>= \$325.00</u>
Total Fees	= \$325.00
<u>Less payments</u>	<u>= \$325.00</u>
Balance Due NASD Dispute Resolution	= \$ 0.00

Respondents are jointly and severally liable for:

Paper Record Fee	= \$125.00
<u>Forum Fees</u>	<u>= \$250.00</u>
Total Fees	= \$375.00
<u>Less payments</u>	<u>= \$ 0.00</u>
Balance Due NASD Dispute Resolution	= \$375.00

All balances are payable to NASD Dispute Resolution and are due upon receipt pursuant to Rule 10330(g) of the Code.

ARBITRATOR

Donald Theodore Ryce, Jr., Esq.

Public Arbitrator

Arbitrator's Signature

/s/ _____
Donald Theodore Ryce, Jr., Esq.
Public Arbitrator

November 18, 2005
Signature Date

November 18, 2005
Date of Service (For NASD Dispute Resolution office use only)

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Member Fees	= \$325.00
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Less payments	= \$325.00
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Balance Due NASD Dispute Resolution	= \$375.00

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ARBITRATOR

Donald Theodore Ryce, Jr., Esq.

Public Arbitrator

Arbitrator's Signature

Donald Theodore Ryce, Jr., Esq.
Public Arbitrator

11/18/05
Signature Date

Date of Service (For NASD Dispute Resolution office use only)