

NASD DISPUTE RESOLUTION AWARD
NASD DISPUTE RESOLUTION

CASE: 03-03905

E*Trade Securities, LLC, Claimant vs. Douglas M. Rule & Alison P. Rule, Respondents.

ATTORNEYS:

Claimant, E*Trade Securities, LLC, ("Claimant"), appeared through its in-house counsel John Bersin, Rancho Cordova, CA.

Respondents, Douglas M. Rule and Alison P. Rule, ("Respondents"), did not submit a response to the Statement of Claim.

NATURE OF DISPUTE: Member v. Customers

DATE FILED: May 29, 2003

CASE SUMMARY: Claimant alleged that Respondents unjustly enriched themselves by collecting on the sale of securities erroneously deposited in their E*Trade account. Claimant maintained that due to Respondents' action, E*Trade Securities, LLC suffered financial losses.

Claim Data

Claim: \$24,382.23

Interest: At the prevailing legal rate
from 1/28/00 to the date of the award.

Attorney Fees: Unspecified

Filing Fees: \$1,050.00

Other: Unspecified

Award Data

Award: \$24,372.23

Interest: At the rate of 6% per annum
from 5/27/03 to date of payment of
award.

Attorney Fees: \$.00

Filing Fees: \$525.00

Other: \$.00

AWARD: The undersigned arbitrator has decided and determined in full and final resolution of the issues submitted for determination as follows: 1) Respondents are jointly and severally liable and shall pay to the Claimant \$24,372.23. 2) Respondents are jointly and severally liable and shall pay to the Claimant interest at the rate of 6% per annum from May 27, 2003, to the date of payment of the award. 3) All requests for attorney fees are denied. 4) All other relief requests are denied. 5) NASD Dispute Resolution shall retain the \$1,050.00 filing fee that the Claimant deposited previously. 6) Respondents are jointly and severally liable and shall pay Claimant \$525.00 as reimbursement of one half of the filing fee.

OTHER FEES: Pursuant to Rule 10333 of the Code, Claimant has paid to NASD Dispute Resolution the \$425.00 Member Surcharge previously invoiced.

OTHER ISSUES: Pursuant to the By-Laws of NASD Dispute Resolution, the arbitrator determined that Respondents Douglas M. Rule and Alison P. Rule were served notice of the Statement of Claim, Overdue Notice and Notification of Arbitrator by regular mail and are therefore bound by the arbitrator's ruling and determination.

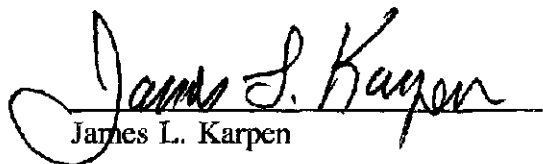
Page Two
Award 03-03905

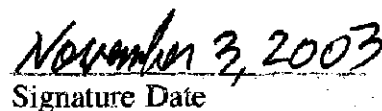
James L. Karpen

Sole Public Arbitrator

AFFIRMATION

I, James L. Karpen, do hereby affirm, upon my oath as arbitrator that I am the individual described herein who executed this instrument, which is my oath and award.


James L. Karpen


Signature Date

November 17, 2003
Date of Service (For NASD-DR office use only)