
Award
NASD Dispute Resolution

In the Matter of the Arbitration Between:

Names of the Claimants

Allen Brooks Shevach, IRA
Elizabeth W. Shevach, IRA

Case Number: 03-06459

Names of the Respondents

Citigroup Global Markets, Inc. f/k/a
Salomon Smith Barney, Inc.
Jack B. Grubman

Hearing Site: Tampa, Florida

Nature of the Dispute: Customer vs. Member and Associated Person.

REPRESENTATION OF PARTIES

For Allen Brooks Shevach, IRA and Elizabeth W. Shevach, IRA, hereinafter collectively referred to as "Claimants": Douglas H. Glicken, Esq., Law Offices of Douglas H. Glicken, P.A., Orlando, Florida.

For Citigroup Global Markets, Inc. f/k/a Salomon Smith Barney, Inc. ("Citigroup") and Jack B. Grubman ("Grubman"), hereinafter collectively referred to as "Respondents": Tucker H. Byrd, Esq., Greenberg Traurig P.A., Orlando, Florida.

CASE INFORMATION

Statement of Claim filed on or about: September 5, 2003.

Claimants signed the Uniform Submission Agreement: July 24, 2003.

Statement of Answer filed by Respondents on or about: November 5, 2003.

Respondents Citigroup and Grubman did not file executed Uniform Submission Agreements.

Respondents' Motion to Dismiss and Motion to Strike filed on or about: November 5, 2003.

Claimants' Preliminary Response to Respondents' Motion to Dismiss and Motion to Strike filed on or about: November 18, 2003.

CASE SUMMARY

Claimants alleged the following causes of action: violation of section 17(a) of the Securities Act of 1933; violation of Chapter 517.301 of the Florida Securities and Investor Protection Act; violation of NASD Rule 2210(d)(1), communications with the public-general standards; breach of Respondents' fiduciary duty to Claimants as investor/customers; and respondeat superior. The causes of action relate to Claimants' investments in WorldCom stock.

Unless specifically admitted in their Answer, Respondents denied the allegations made in the Statement of Claim and asserted various defenses.

RELIEF REQUESTED

Claimants requested an award and judgment against Respondents, jointly and severally, as follows: a claim for rescission in the amount of \$83,830.41 pursuant to Section 17(a) of the Securities Act of 1933 and pursuant to Florida Statutes, Section 517.211; punitive damages arising from their intentional concealment of material facts and conflicts of interests; interest; costs; attorneys' fees; and such other relief the undersigned arbitrators (the "Panel") deemed just and proper.

Respondents requested that Claimants' Statement of Claim be denied in its entirety and dismissed with prejudice, with attorneys' fees and costs assessed against Claimants.

OTHER ISSUES CONSIDERED AND DECIDED

Respondent Citigroup did not file with NASD Dispute Resolution a properly executed submission to arbitration but is required to submit to arbitration pursuant to the NASD Code of Arbitration Procedure (the "Code") and having answered the claim, appeared and testified at the hearing, is bound by the determination of the Panel on all issues submitted.

Respondent Grubman did not file with NASD Dispute Resolution a properly executed submission to arbitration but is required to submit to arbitration pursuant to the Code and having answered the claim and appeared through counsel at the hearing, is bound by the determination of the Panel on all issues submitted.

The parties agreed that the Award in this matter may be executed in counterpart copies or that a handwritten, signed Award may be entered.

After conclusion of the evidentiary hearing, the Panel denied Respondents' Motion to Dismiss and Motion to Strike.

AWARD

After considering the pleadings, the testimony and evidence presented at the hearing, and the post-hearing submissions (if any), the Panel has decided in full and final resolution of the issues submitted for determination as follows:

1. Claimants' claims, including statutory claims under Chapter 517, Florida Statutes, are denied in their entirety.
2. Claimants' request for attorneys' fees is denied.
3. Respondents' request for attorneys' fees is denied.
4. Any and all claims for relief not specifically addressed herein are denied.

FEES

Pursuant to the Code, the following fees are assessed:

Filing Fees

NASD will retain or collect the non-refundable filing fees for each claim:

Initial claim filing fee = \$225.00

Member Fees

Member fees are assessed to each member firm that is a party in these proceedings or to the member firm that employed the associated person at the time of the events giving rise to the dispute. Accordingly, Respondent Citigroup is a member firm and a party.

Member surcharge	= \$1,100.00
Pre-hearing process fee	= \$ 750.00
<u>Hearing process fee</u>	<u>= \$1,700.00</u>
Total Member Fees	= \$3,550.00

Adjournment Fees

Adjournments granted during these proceedings for which fees were assessed:

There were no adjournments requested during these proceedings for which fees were assessed.

Three-Day Cancellation Fees

Fees apply when a hearing on the merits is postponed or settled within three business days before the start of a scheduled hearing session:

Three-day cancellation fees were not assessed in this matter.

Injunctive Relief Fees

Injunctive relief fees are assessed to each member or associated person who files for a temporary injunction in court. Parties in these cases are also assessed arbitrator travel expenses and costs when an arbitrator is required to travel outside his or her hearing location and additional arbitrator honoraria for the hearing for permanent injunction. These fees, except the injunctive relief surcharge, are assessed equally against each party unless otherwise directed by the panel.

There were no injunctive relief fees assessed during these proceedings.

Forum Fees and Assessments

The Panel has assessed forum fees for each session conducted. A session is any meeting between the parties and the arbitrators, including a pre-hearing conference with the arbitrators, that lasts four (4) hours or less. Fees associated with these proceedings are:

One (1) Pre-hearing session with the Panel @ \$750.00 per session	= \$ 750.00
Pre-hearing conference: January 26, 2004 1 session	
Three (3) Pre-hearing sessions with a single arbitrator @ \$450.00 per session	= \$1,350.00
Pre-hearing conferences: June 25, 2004 1 session	
July 6, 2004 1 session	

	September 2, 2004	1 session	
Four (4) Hearing sessions @ \$750.00 per session			= \$3,000.00
Hearing Dates:	December 28, 2004	2 sessions	
	December 29, 2004	2 sessions	
<hr/> Total Forum Fees			= \$5,100.00

The Panel has assessed forum fees in the amount of \$2,325.00 to Claimants, jointly and severally.
The Panel has assessed forum fees in the amount of \$2,775.00 to Respondents, jointly and severally.

Administrative Costs

Administrative costs are expenses incurred due to a request by a party for special services beyond the normal administrative services. These include, but not limited to, additional copies of arbitrator awards, copies of audio transcripts, retrieval of documents from archives, interpreters, and security.

There were no administrative costs incurred during these proceedings.

Fee Summary

Claimants are jointly and severally liable for:

Initial Filing Fee	= \$ 225.00
Forum Fees	= \$2,325.00
Total Fees	= \$2,550.00
Less payments	= \$ 975.00
Balance Due NASD Dispute Resolution	= \$1,575.00

Respondent Citigroup is solely liable for:

Member Fees	= \$3,550.00
Total Fees	= \$3,550.00
Less payments	= \$3,550.00
Balance Due NASD Dispute Resolution	= \$ 0.00

Respondents are jointly and severally liable for:

Forum Fees	= \$2,775.00
Total Fees	= \$2,775.00
Less payments	= \$ 750.00
Balance Due NASD Dispute Resolution	= \$2,025.00

All balances are payable to NASD Dispute Resolution and are due upon receipt pursuant to Rule 10330(g) of the Code.

ARBITRATION PANEL

Ian S. Greig	-	Public Arbitrator, Presiding Chairperson
Richard Hoffman, CFP	-	Public Arbitrator
Arthur De Stefano	-	Non-Public Arbitrator

Concurring Arbitrators' Signatures

_____/S/_____
Ian S. Greig
Public Arbitrator, Presiding Chairperson

Signature Date

_____/S/_____
Richard Hoffman, CFP
Public Arbitrator

Signature Date

_____/S/_____
Arthur De Stefano
Non-Public Arbitrator

Signature Date

January 7, 2005
Date of Service (For NASD Dispute Resolution office use only)

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ARBITRATION PANEL

Ian S. Greig

Richard Hoffman, CFP

Arthur De Stefano

- Public Arbitrator, Presiding Chairperson
- Public Arbitrator
- Non-Public Arbitrator

Concurring Arbitrators' Signatures


Ian S. Greig

Public Arbitrator, Presiding Chairperson

1/4/05
Signature Date

Richard Hoffman, CFP

Public Arbitrator

Signature Date

Arthur De Stefano

Non-Public Arbitrator

Signature Date

Date of Service (For NASD Dispute Resolution office use only)

ARBITRATION PANEL

Ian S. Greig
Richard Hoffman, CFP
Arthur De Stefano

Public Arbitrator, Presiding Chairperson
Public Arbitrator
Non-Public Arbitrator

Concurring Arbitrators' Signatures

Ian S. Greig
Public Arbitrator, Presiding Chairperson

Signature Date


Richard Hoffman, CFP
Public Arbitrator

1/6/05
Signature Date

Arthur De Stefano
Non-Public Arbitrator

Signature Date

Date of Service (For NASD Dispute Resolution office use only)

ATTN: C.
BERSTEIN

ARBITRATION PANEL

Ian S. Greig	-	Public Arbitrator, Presiding Chairperson
Richard Hoffman, CFP	-	Public Arbitrator
Arthur De Stefano	-	Non-Public Arbitrator

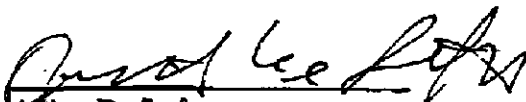
Concurring Arbitrators' Signatures

Ian S. Greig
Public Arbitrator, Presiding Chairperson

Signature Date

Richard Hoffman, CFP
Public Arbitrator

Signature Date



Arthur De Stefano
Non-Public Arbitrator

1-6-2005

Signature Date

Date of Service (For NASD Dispute Resolution office use only)