

NASD DISPUTE RESOLUTION AWARD
NASD DISPUTE RESOLUTION

CASE: 04-06055

Clair J. Read and Sherrie A. Read, Claimants v. Citigroup Global Markets, Inc. f/k/a Salomon Smith Barney, Inc., Respondent

ATTORNEYS:

For Claimants, Clair J. Read and Sherrie A. Read, ("Claimants"), appeared Jan Graham, of Jan Graham Law Offices, Salt Lake City, UT.

For Respondent, Citigroup Global Markets, Inc. f/k/a Salomon Smith Barney, Inc., ("Respondent"), appeared A. Jamie Schupp, of the firm Neal, Gerber & Eisenberg, LLP, Chicago, IL.

NATURE OF DISPUTE: Customer v. Member.

DATE FILED: August 23, 2004.

CASE SUMMARY: Claimants alleged that Respondents violated the Utah Securities Act and their fiduciary duty by omitting to state material facts in connection with the offer and sale of WorldCom stock. Claimants maintained that due to Respondent's actions their account suffered financial losses.

Claim Data

Claim: \$21,442.14

Punitive: Unspecified

Interest: 12% p.a. on \$3,196.00 from 11/1/00
and \$3,825.00 from 11/1/01 until date
of award payment.

Attorney Fees: 40% of total award

Filing Fees: \$425.00

Cost: \$150.00

Award Data

Award: \$7,147.38

Punitive: \$14,294.76

Interest: 12% p.a. on \$3,196.00 from
11/1/00 and \$3,825.00 from
11/1/01 until date of award
payment.

Attorney Fees: \$8,576.86

Filing Fees: \$425.00

Cost: \$150.00

AWARD: The undersigned arbitrator has decided and determined in full and final resolution of the issues submitted for determination as follows: 1) Respondent is liable and shall pay to Claimant \$7,147.38. 2) Respondent is liable and shall pay to Claimant \$14,294.76 in punitive damages pursuant to Utah Securities Act § 61-1-22(2). 3) Respondent is liable and shall pay to Claimant interest at a rate of twelve-percent per annum on \$3,196.00 from November 1, 2000 until the date of the award payment, and on \$3,825.00 from November 1, 2001 until the date of the award payment. 4) Respondent is liable and shall pay to Claimant \$8,576.86 in attorney fees pursuant to Utah Securities Act § 61-1-22(2). 5) NASD Dispute Resolution shall retain the \$425.00 filing fee that the Claimant deposited previously. 6) Respondent is liable and shall pay Claimant \$425.00 as reimbursement of the filing fee.

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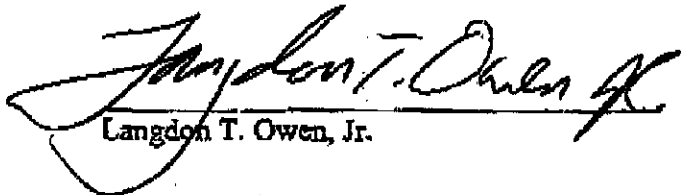
OTHER FEES: Pursuant to Rule 10333 of the Code, Respondent Citigroup Global Markets, Inc. Jk/a Salomon Smith Barney, Inc. has paid to NASD Dispute Resolution the \$425.00 Member Surcharge previously invoiced.

ARBITRATOR

Langdon T. Owen, Jr. - Sole Public Arbitrator

AFFIRMATION

I, Langdon T. Owen, Jr., do hereby affirm, upon my oath as arbitrator that I am the individual described herein who executed this instrument, which is my oath and award.


Langdon T. Owen, Jr.

Feb. 10, 2005
Signature Date

February 23, 2005
Date of Service (For NASD-DR office use only)