**Description**

Provide a brief description of the action (limit 250 characters, required when Initial is checked *).

Proposed Rule Change to Revise the Investment Company and Variable Contracts Products Representative (Series 6) Examination

**Contact Information**

Provide the name, telephone number, and e-mail address of the person on the staff of the self-regulatory organization prepared to respond to questions and comments on the action.

First Name * Kosh
Title * Associate Vice President and Associate General Counsel
E-mail * kosha.dalal@finra.org
Telephone * (202) 728-6903 Fax (202) 728-8264

**Signature**

Pursuant to the requirements of the Securities Exchange Act of 1934,

has duly caused this filing to be signed on its behalf by the undersigned thereunto duly authorized.

(Title *)

Date 02/12/2018
By Patrice M. Gliniecki

Patrice Gliniecki,

NOTE: Clicking the button at right will digitally sign and lock this form. A digital signature is as legally binding as a physical signature, and once signed, this form cannot be changed.
The self-regulatory organization must provide all required information, presented in a clear and comprehensible manner, to enable the public to provide meaningful comment on the proposal and for the Commission to determine whether the proposal is consistent with the Act and applicable rules and regulations under the Act.

### Exhibit 1 - Notice of Proposed Rule Change *

The Notice section of this Form 19b-4 must comply with the guidelines for publication in the Federal Register as well as any requirements for electronic filing as published by the Commission (if applicable). The Office of the Federal Register (OFR) offers guidance on Federal Register publication requirements in the Federal Register Document Drafting Handbook, October 1998 Revision. For example, all references to the federal securities laws must include the corresponding cite to the United States Code in a footnote. All references to SEC rules must include the corresponding cite to the Code of Federal Regulations in a footnote. All references to Securities Exchange Act Releases must include the release number, release date, Federal Register cite, Federal Register date, and corresponding file number (e.g., SR-[SRO] -xx-xx). A material failure to comply with these guidelines will result in the proposed rule change being deemed not properly filed. See also Rule 0-3 under the Act (17 CFR 240.0-3).

### Exhibit 2 - Notices, Written Comments, Transcripts, Other Communications

Copies of notices, written comments, transcripts, other communications. If such documents cannot be filed electronically in accordance with Instruction F, they shall be filed in accordance with Instruction G.

### Exhibit 3 - Form, Report, or Questionnaire

Copies of any form, report, or questionnaire that the self-regulatory organization proposes to use to help implement or operate the proposed rule change, or that is referred to by the proposed rule change.

### Exhibit 4 - Marked Copies

The full text shall be marked, in any convenient manner, to indicate additions to and deletions from the immediately preceding filing. The purpose of Exhibit 4 is to permit the staff to identify immediately the changes made from the text of the rule with which it has been working.

### Exhibit 5 - Proposed Rule Text

The self-regulatory organization may choose to attach as Exhibit 5 proposed changes to rule text in place of providing it in Item I and which may otherwise be more easily readable if provided separately from Form 19b-4. Exhibit 5 shall be considered part of the proposed rule change.

### Partial Amendment

If the self-regulatory organization is amending only part of the text of a lengthy proposed rule change, it may, with the Commission's permission, file only those portions of the text of the proposed rule change in which changes are being made if the filing (i.e., partial amendment) is clearly understandable on its face. Such partial amendment shall be clearly identified and marked to show deletions and additions.
1. **Text of the Proposed Rule Change**

   (a) Pursuant to the provisions of Section 19(b)(1) of the Securities Exchange Act of 1934 (“Act” or “SEA”), Financial Industry Regulatory Authority, Inc. (“FINRA”) is filing with the Securities and Exchange Commission (“SEC” or “Commission”) revisions to the content outline and selection specifications for the Investment Company and Variable Contracts Products Representative (Series 6) examination as part of the restructuring of the representative-level examination program. The proposed revisions also update the material to reflect changes to the laws, rules and regulations covered by the examination. In addition, FINRA is proposing to make changes to the format of the content outline. FINRA is not proposing any textual changes to the By-Laws, Schedules to the By-Laws or Rules of FINRA.

   The revised Series 6 content outline is attached. The revised Series 6 selection specifications have been submitted to the Commission under separate cover with a request for confidential treatment pursuant to SEA Rule 24b-2.

   (b) Not applicable.

   (c) Not applicable.

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2 FINRA also is proposing corresponding revisions to the Series 6 question bank. Based on instruction from SEC staff, FINRA is submitting this filing for immediate effectiveness pursuant to Section 19(b)(3)(A) of the Act and Rule 19b-4(f)(1) thereunder, and is not filing the question bank. See Letter to Alden S. Adkins, Senior Vice President and General Counsel, NASD Regulation, from Belinda Blaine, Associate Director, Division of Market Regulation, SEC, dated July 24, 2000. The question bank is available for SEC review.

2. **Procedures of the Self-Regulatory Organization**

At its meeting on December 15, 2015, the FINRA Board of Governors authorized the filing of the proposed rule change with the SEC. No other action by FINRA is necessary for the filing of the proposed rule change.

As discussed further below, FINRA is filing the proposed rule change for immediate effectiveness. The implementation date will be October 1, 2018, to coincide with the implementation of the restructured representative-level examination program. FINRA will also announce the implementation date of the proposed rule change in a Regulatory Notice.

3. **Self-Regulatory Organization’s Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change**

(a) **Purpose**

Section 15A(g)(3) of the Act\(^4\) authorizes FINRA to prescribe standards of training, experience, and competence for persons associated with FINRA members. In accordance with that provision, FINRA has developed examinations that are designed to establish that persons associated with FINRA members have attained specified levels of competence and knowledge, consistent with applicable registration requirements under FINRA rules. FINRA periodically reviews the content of the examinations to determine whether revisions are necessary or appropriate in view of changes pertaining to the subject matter covered by the examinations.

The SEC recently approved a proposed rule change to restructure the FINRA representative-level qualification examination program. The rule change, which will become effective on October 1, 2018, restructures the examination program into a new format whereby all new representative-level applicants will be required to take a general knowledge examination (the Securities Industry Essentials or SIE™) and a tailored, specialized knowledge examination (a revised representative-level qualification examination) for their particular registered role.

The restructured program eliminates duplicative testing of general securities knowledge on the current representative-level qualification examinations by moving such content into the SIE examination. The SIE examination will test fundamental securities-related knowledge, including knowledge of basic products, the structure and function of the securities industry, the regulatory agencies and their functions and regulated and prohibited practices, whereas the revised representative-level qualification examinations will test knowledge relevant to day-to-day activities, responsibilities and job functions of representatives.

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6 See Regulatory Notice 17-30 (SEC Approves Consolidated FINRA Registration Rules, Restructured Representative-Level Qualification Examinations and Changes to Continuing Education Requirements) (October 2017).

7 Each of the current representative-level examinations covers general securities knowledge, with the exception of the Research Analyst (Series 86 and 87) examinations.

8 FINRA filed the SIE content outline with the SEC for immediate effectiveness. See Securities Exchange Act Release No. 82578 (January 24, 2018), 83 FR 4375 (January 30, 2018) (Notice of Filing and Immediate Effectiveness of File No. SR-FINRA-2018-002). In addition to the proposed rule change relating to the revised Series 6 examination, FINRA is filing with the Commission for immediate
As part of the restructuring process and in consultation with a committee of industry representatives, FINRA undertook a review of the Investment Company and Variable Contracts Products Representative (Series 6) examination to remove the general securities knowledge currently covered on the examination and to create a tailored examination to test knowledge relevant to the day-to-day activities, responsibilities and job functions of an Investment Company and Variable Contracts Products Representative. As a result of this review, FINRA also is proposing to revise the Series 6 content outline to reflect changes to the laws, rules and regulations covered by the examination. In addition, FINRA is proposing to make changes to the format of the Series 6 content outline.

Beginning on October 1, 2018, new applicants seeking to register as Investment Company and Variable Contracts Products Representatives must pass the SIE examination and the revised Investment Company and Variable Contracts Products Representative (Series 6) examination.

**Current Content Outline**

The current Series 6 content outline is divided into four major job functions that are performed by an Investment Company and Variable Contracts Products Representative. The following are the four major job functions, denoted Function 1 through Function 4, with the associated number of questions:

Function 1: Regulatory fundamentals and business development, 22 questions;
Function 2: Evaluates customers’ financial information, identifies investment objectives, provides information on investment products, and makes suitable recommendations, 47 questions;

Function 3: Opens, maintains, transfers and closes accounts and retains appropriate account records, 21 questions; and

Function 4: Obtains, verifies, and confirms customer purchase and sale instructions, 10 questions.

Each function also includes specific tasks describing activities associated with performing that function. There are four tasks (1.1 – 1.4) associated with Function 1; four tasks (2.1 – 2.4) associated with Function 2; three tasks (3.1 – 3.3) associated with Function 3; and two tasks (4.1 – 4.2) associated with Function 4. For example, one such task (Task 2.1) is to gather customers’ financial and non-financial information to identify, analyze, and assess risk tolerance, investment experience and sophistication level.

Further, the content outline lists the knowledge required to perform each function and associated tasks (e.g., account authorizations and legal documents). In addition, where applicable, the content outline lists the laws, rules and regulations a candidate is expected to know to perform each function and associated tasks. These include applicable federal securities laws, as well as FINRA and other self-regulatory organization rules and regulations. The current content outline also includes a preface (e.g., table of contents, details regarding the purpose of the examination and eligibility requirements), sample questions and reference materials.
Revised Content Outline

As noted above, FINRA is proposing to move the general securities knowledge currently covered on the Series 6 examination to the SIE examination. For example, FINRA Rule 3220 (Influencing or Rewarding Employees of Others) (the Gifts Rule) will now be tested on the SIE examination, rather than on the Series 6 examination. As a result, the revised Series 6 examination will test knowledge specific to the day-to-day activities, responsibilities and job functions of an Investment Company and Variable Contracts Products Representative.

Further, FINRA is proposing to make changes to the major job functions that are performed by an Investment Company and Variable Contracts Products Representative. The proposed change aligns the major job functions performed by an Investment Company and Variable Contracts Products Representative with the major job functions performed by other sales representatives, including General Securities Representatives, Direct Participation Programs Representatives and Private Securities Offerings Representatives. The following are the revised job functions, denoted Function 1 through Function 4, with the associated number of questions:

Function 1: Seeks Business for the Broker-Dealer from Customers and Potential Customers, 12 questions;

Function 2: Opens Accounts After Obtaining and Evaluating Customers’ Financial Profile and Investment Objectives, 8 questions;

Function 3: Provides Customers with Information About Investments, Makes Suitable Recommendations, Transfers Assets and Maintains Appropriate Records, 25 questions; and
Function 4: Obtains and Verifies Customers’ Purchase and Sales Instructions; Processes, Completes and Confirms Transactions, 5 questions.

FINRA also is proposing to adjust the number of questions assigned to each major job function to ensure that the overall examination better reflects the key tasks performed by an Investment Company and Variable Contracts Products Representative. The questions on the revised Series 6 examination will place emphasis on tasks such as seeking business for the broker-dealer from customers and potential customers, opening customer accounts, providing customers with suitable recommendations and verifying customer agreements and transactions.

Further, FINRA is proposing to make changes to the specific tasks associated with performing each function. There are two tasks (1.1 – 1.2) associated with Function 1,\(^9\) four tasks (2.1 – 2.4) associated with Function 2,\(^10\) four tasks (3.1 – 3.4) associated with Function 3,\(^11\) and three tasks (4.1 – 4.3) associated with Function 4.\(^12\) For example, one such task (Task 1.1) is contacting current and potential customers in person and by telephone, mail and electronic means, developing promotional and advertising materials and seeking appropriate approvals to distribute marketing materials.\(^13\) The content outline also lists the knowledge required to perform each revised function and associated tasks (e.g., standards and required approvals of communications). In addition, where

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\(^9\) See Exhibit 3a, Outline Pages 3-4.

\(^10\) See Exhibit 3a, Outline Pages 5-6.

\(^11\) See Exhibit 3a, Outline Pages 7-10.

\(^12\) See Exhibit 3a, Outline Pages 11-12.

\(^13\) See Exhibit 3a, Outline Page 3.
applicable, the content outline lists the laws, rules and regulations a candidate is expected
to know to perform each revised function and associated tasks (e.g., FINRA Rule 2111
(Suitability)).

FINRA also is proposing to revise the content outline to reflect changes to the
laws, rules and regulations covered by the examination. Among other revisions, FINRA
is proposing to revise the content outline to reflect the adoption of new FINRA rules
(e.g., FINRA Rule 2273 (Educational Communication Related to Recruitment Practices
and Account Transfers)).

FINRA is proposing similar changes to the Series 6 selection specifications and
question bank.

Finally, FINRA is proposing to make changes to the format of the content outline,
including to the preface, sample questions and reference materials. Among other
changes, FINRA is proposing to: (1) reduce the preface to one page of introductory
information; (2) streamline details regarding the purpose of the examination; (3) move
the application procedures to FINRA’s website; and (4) explain that the passing score is
established using a standard setting procedure, and that a statistical adjustment process
known as equating is used in scoring the examination.

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14 FINRA is proposing similar changes to the content outlines for other
representative-level examinations.

15 See Exhibit 3a, Outline Page 2.
As a result of the proposed changes, the number of scored questions on the Series 6 examination will be reduced from 100 questions to 50 questions. Further, the test time, which is the amount of time candidates will have to complete the examination, will be reduced from two hours and 15 minutes to one hour and 30 minutes. Currently, a score of 70 percent is required to pass the examination. FINRA will publish the passing score of the revised Series 6 examination on its website, at www.finra.org, prior to its first administration.

Availability of Content Outline

The current Series 6 content outline is available on FINRA’s website. The revised Series 6 content outline will replace the current content outline on FINRA’s website, and it will be made available on the website on the date of this filing.

FINRA is filing the proposed rule change for immediate effectiveness. The implementation date will be October 1, 2018, to coincide with the implementation of the restructured representative-level examination program. FINRA will also announce the implementation date of the proposed rule change in a Regulatory Notice.

(b) Statutory Basis

FINRA believes that the proposed revisions to the Series 6 examination program are consistent with the provisions of Section 15A(b)(6) of the Act, which requires,

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16 Consistent with FINRA’s practice of including “pretest” questions on examinations, the Series 6 examination includes five additional, unidentified pretest questions that do not contribute towards the candidate’s score. The pretest questions are designed to ensure that new examination questions meet acceptable testing standards prior to use for scoring purposes. Therefore, the Series 6 examination actually consists of 55 questions, 50 of which are scored. The five pretest questions are randomly distributed throughout the examination.

among other things, that FINRA rules must be designed to prevent fraudulent and manipulative acts and practices, to promote just and equitable principles of trade, and, in general, to protect investors and the public interest, and Section 15A(g)(3) of the Act,\footnote{18 15 U.S.C. 78q-3(g)(3).} which authorizes FINRA to prescribe standards of training, experience, and competence for persons associated with FINRA members. The proposed rule change will improve the examination program, without compromising the qualification standards, by removing the general knowledge content currently covered on the Series 6 examination, since that content will be covered in the co-requisite SIE examination. In addition, the proposed revisions will further the purposes of the Act by updating the examination program to reflect changes to the laws, rules and regulations covered by the examination.

4. **Self-Regulatory Organization’s Statement on Burden on Competition**

FINRA does not believe that the proposed rule change will result in any burden on competition that is not necessary or appropriate in furtherance of the purposes of the Act. The updated examination aligns with the functions and associated tasks currently performed by an Investment Company and Variable Contracts Products Representative and tests knowledge of the most current laws, rules, regulations and skills relevant to those functions and associated tasks. As such, the proposed revisions would make the examination more effective. FINRA also provided a detailed economic impact assessment regarding the introduction of the SIE examination and the restructuring of the representative-level examinations as part of the proposed rule change to restructure the FINRA representative-level qualification examination program.\footnote{19 See Securities Exchange Act Release No. 80371 (April 4, 2017), 82 FR 17336 (April 10, 2017) (Notice of Filing of File No. SR-FINRA-2017-007).}
5. **Self-Regulatory Organization’s Statement on Comments on the Proposed Rule Change Received from Members, Participants, or Others**

Written comments were neither solicited nor received.

6. **Extension of Time Period for Commission Action**

Not applicable.

7. **Basis for Summary Effectiveness Pursuant to Section 19(b)(3) or for Accelerated Effectiveness Pursuant to Section 19(b)(2) or Section 19(b)(7)(D)**

The proposed rule change is effective upon filing pursuant to Section 19(b)(3)(A)(i) of the Act\(^{20}\) and Rule 19b-4(f)(1) thereunder,\(^ {21}\) in that the proposed rule change constitutes a stated policy, practice, or interpretation with respect to the meaning, administration, or enforcement of an existing rule of FINRA. The implementation date will be October 1, 2018, to coincide with the implementation of the restructured representative-level examination program. FINRA will also announce the implementation date of the proposed rule change in a Regulatory Notice.

8. **Proposed Rule Change Based on Rules of Another Self-Regulatory Organization or of the Commission**

Not applicable.

9. **Security-Based Swap Submissions Filed Pursuant to Section 3C of the Act**

Not applicable.

10. **Advance Notices Filed Pursuant to Section 806(e) of the Payment, Clearing and Settlement Supervision Act**

Not applicable.


11. **Exhibits**

Exhibit 1. Completed notice of proposed rule change for publication in the Federal Register.

Exhibit 3a. Revised Content Outline for the Series 6 Examination.

Exhibit 3b. Revised Selection Specifications for the Series 6 Examination.

FINRA has requested confidential treatment for the Series 6 revised selection specifications, and thus the specifications are omitted from this filing. The Series 6 revised selection specifications have been filed separately with the Commission pursuant to SEA Rule 24b-2.\(^{22}\)

Exhibit 3c. Letter to Alden S. Adkins, Senior Vice President and General Counsel, NASD Regulation, Inc. from Belinda Blaine, Associate Director, Division of Market Regulation, SEC, dated July 24, 2000.

\(^{22}\) 17 CFR 240.24b-2.
Self-Regulatory Organizations; Financial Industry Regulatory Authority, Inc.; Notice of Filing and Immediate Effectiveness of a Proposed Rule Change to Revise the Investment Company and Variable Contracts Products Representative (Series 6) Examination

Pursuant to Section 19(b)(1) of the Securities Exchange Act of 1934 (“Act”)\(^1\) and Rule 19b-4 thereunder,\(^2\) notice is hereby given that on , Financial Industry Regulatory Authority, Inc. (“FINRA”) filed with the Securities and Exchange Commission (“SEC” or “Commission”) the proposed rule change as described in Items I, II, and III below, which Items have been prepared by FINRA. FINRA has designated the proposed rule change as “constituting a stated policy, practice, or interpretation with respect to the meaning, administration, or enforcement of an existing rule” under Section 19(b)(3)(A)(i) of the Act\(^3\) and Rule 19b-4(f)(1) thereunder,\(^4\) which renders the proposal effective upon receipt of this filing by the Commission. The Commission is publishing this notice to solicit comments on the proposed rule change from interested persons.

I. **Self-Regulatory Organization’s Statement of the Terms of Substance of the Proposed Rule Change**

FINRA is proposing revisions to the content outline and selection specifications for the Investment Company and Variable Contracts Products Representative (Series 6) examination.

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examination as part of the restructuring of the representative-level examination program.\textsuperscript{5}

The proposed revisions also update the material to reflect changes to the laws, rules and regulations covered by the examination. In addition, FINRA is proposing to make changes to the format of the content outline. FINRA is not proposing any textual changes to the By-Laws, Schedules to the By-Laws or Rules of FINRA.

The revised Series 6 content outline is attached. The revised Series 6 selection specifications have been submitted to the Commission under separate cover with a request for confidential treatment pursuant to SEA Rule 24b-2.\textsuperscript{6}

The text of the proposed rule change is available on FINRA’s website at http://www.finra.org, at the principal office of FINRA and at the Commission’s Public Reference Room.

II. Self-Regulatory Organization’s Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change

In its filing with the Commission, FINRA included statements concerning the purpose of and basis for the proposed rule change and discussed any comments it received on the proposed rule change. The text of these statements may be examined at the places specified in Item IV below. FINRA has prepared summaries, set forth in sections A, B, and C below, of the most significant aspects of such statements.

\textsuperscript{5} FINRA also is proposing corresponding revisions to the Series 6 question bank. Based on instruction from SEC staff, FINRA is submitting this filing for immediate effectiveness pursuant to Section 19(b)(3)(A) of the Act and Rule 19b-4(f)(1) thereunder, and is not filing the question bank. See Letter to Alden S. Adkins, Senior Vice President and General Counsel, NASD Regulation, from Belinda Blaine, Associate Director, Division of Market Regulation, SEC, dated July 24, 2000. The question bank is available for SEC review.

\textsuperscript{6} 17 CFR 240.24b-2.
A. **Self-Regulatory Organization’s Statement of the Purpose of, and Statutory Basis for, the Proposed Rule Change**

1. **Purpose**

Section 15A(g)(3) of the Act\(^7\) authorizes FINRA to prescribe standards of training, experience, and competence for persons associated with FINRA members. In accordance with that provision, FINRA has developed examinations that are designed to establish that persons associated with FINRA members have attained specified levels of competence and knowledge, consistent with applicable registration requirements under FINRA rules. FINRA periodically reviews the content of the examinations to determine whether revisions are necessary or appropriate in view of changes pertaining to the subject matter covered by the examinations.

The SEC recently approved a proposed rule change to restructure the FINRA representative-level qualification examination program.\(^8\) The rule change, which will become effective on October 1, 2018,\(^9\) restructures the examination program into a new format whereby all new representative-level applicants will be required to take a general knowledge examination (the Securities Industry Essentials or SIE™) and a tailored, specialized knowledge examination (a revised representative-level qualification examination) for their particular registered role.

\(^7\) 15 U.S.C. 78o-3(g)(3).


\(^9\) See Regulatory Notice 17-30 (SEC Approves Consolidated FINRA Registration Rules, Restructured Representative-Level Qualification Examinations and Changes to Continuing Education Requirements) (October 2017).
The restructured program eliminates duplicative testing of general securities knowledge on the current representative-level qualification examinations by moving such content into the SIE examination.\textsuperscript{10} The SIE examination will test fundamental securities-related knowledge, including knowledge of basic products, the structure and function of the securities industry, the regulatory agencies and their functions and regulated and prohibited practices, whereas the revised representative-level qualification examinations will test knowledge relevant to day-to-day activities, responsibilities and job functions of representatives.\textsuperscript{11}

As part of the restructuring process and in consultation with a committee of industry representatives, FINRA undertook a review of the Investment Company and Variable Contracts Products Representative (Series 6) examination to remove the general securities knowledge currently covered on the examination and to create a tailored examination to test knowledge relevant to the day-to-day activities, responsibilities and job functions of an Investment Company and Variable Contracts Products Representative. As a result of this review, FINRA also is proposing to revise the Series 6 content outline to reflect changes to the laws, rules and regulations covered by the

\textsuperscript{10} Each of the current representative-level examinations covers general securities knowledge, with the exception of the Research Analyst (Series 86 and 87) examinations.

\textsuperscript{11} FINRA filed the SIE content outline with the SEC for immediate effectiveness. See Securities Exchange Act Release No. 82578 (January 24, 2018), 83 FR 4375 (January 30, 2018) (Notice of Filing and Immediate Effectiveness of File No. SR-FINRA-2018-002). In addition to the proposed rule change relating to the revised Series 6 examination, FINRA is filing with the Commission for immediate effectiveness the content outlines for the other revised representative-level qualification examinations.
examination. In addition, FINRA is proposing to make changes to the format of the Series 6 content outline.

Beginning on October 1, 2018, new applicants seeking to register as Investment Company and Variable Contracts Products Representatives must pass the SIE examination and the revised Investment Company and Variable Contracts Products Representative (Series 6) examination.

Current Content Outline

The current Series 6 content outline is divided into four major job functions that are performed by an Investment Company and Variable Contracts Products Representative. The following are the four major job functions, denoted Function 1 through Function 4, with the associated number of questions:

Function 1: Regulatory fundamentals and business development, 22 questions;
Function 2: Evaluates customers’ financial information, identifies investment objectives, provides information on investment products, and makes suitable recommendations, 47 questions;
Function 3: Opens, maintains, transfers and closes accounts and retains appropriate account records, 21 questions; and
Function 4: Obtains, verifies, and confirms customer purchase and sale instructions, 10 questions.

Each function also includes specific tasks describing activities associated with performing that function. There are four tasks (1.1 – 1.4) associated with Function 1; four tasks (2.1 – 2.4) associated with Function 2; three tasks (3.1 – 3.3) associated with Function 3; and two tasks (4.1 – 4.2) associated with Function 4. For example, one such
task (Task 2.1) is to gather customers’ financial and non-financial information to identify, analyze, and assess risk tolerance, investment experience and sophistication level.

Further, the content outline lists the knowledge required to perform each function and associated tasks (e.g., account authorizations and legal documents). In addition, where applicable, the content outline lists the laws, rules and regulations a candidate is expected to know to perform each function and associated tasks. These include applicable federal securities laws, as well as FINRA and other self-regulatory organization rules and regulations. The current content outline also includes a preface (e.g., table of contents, details regarding the purpose of the examination and eligibility requirements), sample questions and reference materials.

**Revised Content Outline**

As noted above, FINRA is proposing to move the general securities knowledge currently covered on the Series 6 examination to the SIE examination. For example, FINRA Rule 3220 (Influencing or Rewarding Employees of Others) (the Gifts Rule) will now be tested on the SIE examination, rather than on the Series 6 examination. As a result, the revised Series 6 examination will test knowledge specific to the day-to-day activities, responsibilities and job functions of an Investment Company and Variable Contracts Products Representative.

Further, FINRA is proposing to make changes to the major job functions that are performed by an Investment Company and Variable Contracts Products Representative. The proposed change aligns the major job functions performed by an Investment Company and Variable Contracts Products Representative with the major job functions performed by other sales representatives, including General Securities Representatives,
Direct Participation Programs Representatives and Private Securities Offerings

Representatives. The following are the revised job functions, denoted Function 1 through Function 4, with the associated number of questions:

Function 1: Seeks Business for the Broker-Dealer from Customers and Potential Customers, 12 questions;

Function 2: Opens Accounts After Obtaining and Evaluating Customers’ Financial Profile and Investment Objectives, 8 questions;

Function 3: Provides Customers with Information About Investments, Makes Suitable Recommendations, Transfers Assets and Maintains Appropriate Records, 25 questions; and

Function 4: Obtains and Verifies Customers’ Purchase and Sales Instructions; Processes, Completes and Confirms Transactions, 5 questions.

FINRA also is proposing to adjust the number of questions assigned to each major job function to ensure that the overall examination better reflects the key tasks performed by an Investment Company and Variable Contracts Products Representative. The questions on the revised Series 6 examination will place emphasis on tasks such as seeking business for the broker-dealer from customers and potential customers, opening customer accounts, providing customers with suitable recommendations and verifying customer agreements and transactions.

Further, FINRA is proposing to make changes to the specific tasks associated with performing each function. There are two tasks (1.1 – 1.2) associated with Function
four tasks (2.1 – 2.4) associated with Function 2; four tasks (3.1 – 3.4) associated with Function 3; and three tasks (4.1 – 4.3) associated with Function 4. For example, one such task (Task 1.1) is contacting current and potential customers in person and by telephone, mail and electronic means, developing promotional and advertising materials and seeking appropriate approvals to distribute marketing materials. The content outline also lists the knowledge required to perform each revised function and associated tasks (e.g., standards and required approvals of communications). In addition, where applicable, the content outline lists the laws, rules and regulations a candidate is expected to know to perform each revised function and associated tasks (e.g., FINRA Rule 2111 (Suitability)).

FINRA also is proposing to revise the content outline to reflect changes to the laws, rules and regulations covered by the examination. Among other revisions, FINRA is proposing to revise the content outline to reflect the adoption of new FINRA rules (e.g., FINRA Rule 2273 (Educational Communication Related to Recruitment Practices and Account Transfers)).

FINRA is proposing similar changes to the Series 6 selection specifications and question bank.

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12 See Exhibit 3a, Outline Pages 3-4. The outline is attached as Exhibit 3a to the 19b–4 form.

13 See Exhibit 3a, Outline Pages 5-6.

14 See Exhibit 3a, Outline Pages 7-10.

15 See Exhibit 3a, Outline Pages 11-12.

16 See Exhibit 3a, Outline Page 3.
Finally, FINRA is proposing to make changes to the format of the content outline, including to the preface, sample questions and reference materials. Among other changes, FINRA is proposing to: (1) reduce the preface to one page of introductory information; (2) streamline details regarding the purpose of the examination; (3) move the application procedures to FINRA’s website; and (4) explain that the passing score is established using a standard setting procedure, and that a statistical adjustment process known as equating is used in scoring the examination.

As a result of the proposed changes, the number of scored questions on the Series 6 examination will be reduced from 100 questions to 50 questions. Further, the test time, which is the amount of time candidates will have to complete the examination, will be reduced from two hours and 15 minutes to one hour and 30 minutes. Currently, a score of 70 percent is required to pass the examination. FINRA will publish the passing score of the revised Series 6 examination on its website, at www.finra.org, prior to its first administration.

FINRA is proposing similar changes to the content outlines for other representative-level examinations.

See Exhibit 3a, Outline Page 2.

Consistent with FINRA’s practice of including “pretest” questions on examinations, the Series 6 examination includes five additional, unidentified pretest questions that do not contribute towards the candidate’s score. The pretest questions are designed to ensure that new examination questions meet acceptable testing standards prior to use for scoring purposes. Therefore, the Series 6 examination actually consists of 55 questions, 50 of which are scored. The five pretest questions are randomly distributed throughout the examination.
Availability of Content Outline

The current Series 6 content outline is available on FINRA’s website. The revised Series 6 content outline will replace the current content outline on FINRA’s website, and it will be made available on the website on the date of this filing.

FINRA is filing the proposed rule change for immediate effectiveness. The implementation date will be October 1, 2018, to coincide with the implementation of the restructured representative-level examination program. FINRA will also announce the implementation date of the proposed rule change in a Regulatory Notice.

2. Statutory Basis

FINRA believes that the proposed revisions to the Series 6 examination program are consistent with the provisions of Section 15A(b)(6) of the Act,20 which requires, among other things, that FINRA rules must be designed to prevent fraudulent and manipulative acts and practices, to promote just and equitable principles of trade, and, in general, to protect investors and the public interest, and Section 15A(g)(3) of the Act,21 which authorizes FINRA to prescribe standards of training, experience, and competence for persons associated with FINRA members. The proposed rule change will improve the examination program, without compromising the qualification standards, by removing the general knowledge content currently covered on the Series 6 examination, since that content will be covered in the co-requisite SIE examination. In addition, the proposed revisions will further the purposes of the Act by updating the examination program to reflect changes to the laws, rules and regulations covered by the examination.

B. Self-Regulatory Organization’s Statement on Burden on Competition

FINRA does not believe that the proposed rule change will result in any burden on competition that is not necessary or appropriate in furtherance of the purposes of the Act. The updated examination aligns with the functions and associated tasks currently performed by an Investment Company and Variable Contracts Products Representative and tests knowledge of the most current laws, rules, regulations and skills relevant to those functions and associated tasks. As such, the proposed revisions would make the examination more effective. FINRA also provided a detailed economic impact assessment regarding the introduction of the SIE examination and the restructuring of the representative-level examinations as part of the proposed rule change to restructure the FINRA representative-level qualification examination program.22

C. Self-Regulatory Organization’s Statement on Comments on the Proposed Rule Change Received from Members, Participants, or Others

Written comments were neither solicited nor received.

III. Date of Effectiveness of the Proposed Rule Change and Timing for Commission Action

The foregoing rule change has become effective pursuant to Section 19(b)(3)(A) of the Act23 and paragraph (f)(1) of Rule 19b-4 thereunder.24 At any time within 60 days of the filing of the proposed rule change, the Commission summarily may temporarily suspend such rule change if it appears to the Commission that such action is necessary or appropriate in the public interest, for the protection of investors, or otherwise in the public interest.

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furtherance of the purposes of the Act. If the Commission takes such action, the
Commission shall institute proceedings to determine whether the proposed rule should be
approved or disapproved.

IV. Solicitation of Comments

Interested persons are invited to submit written data, views and arguments
concerning the foregoing, including whether the proposed rule change is consistent with
the Act. Comments may be submitted by any of the following methods:

Electronic Comments:

- Use the Commission’s Internet comment form
  (http://www.sec.gov/rules/sro.shtml); or
- Send an e-mail to rule-comments@sec.gov. Please include File Number
  SR-FINRA-2018-007 on the subject line.

Paper Comments:

- Send paper comments in triplicate to Robert W. Errett, Deputy Secretary,
  Securities and Exchange Commission, 100 F Street, NE, Washington, DC
  20549-1090.

All submissions should refer to File Number SR-FINRA-2018-007. This file number
should be included on the subject line if e-mail is used. To help the Commission process
and review your comments more efficiently, please use only one method. The
Commission will post all comments on the Commission’s Internet website
amendments, all written statements with respect to the proposed rule change that are filed
with the Commission, and all written communications relating to the proposed rule
change between the Commission and any person, other than those that may be withheld from the public in accordance with the provisions of 5 U.S.C. 552, will be available for website viewing and printing in the Commission’s Public Reference Room, 100 F Street, NE, Washington, DC 20549, on official business days between the hours of 10 a.m. and 3 p.m. Copies of such filing also will be available for inspection and copying at the principal office of FINRA. All comments received will be posted without change. Persons submitting comments are cautioned that we do not redact or edit personal identifying information from comment submissions. You should submit only information that you wish to make available publicly. All submissions should refer to File Number SR-FINRA-2018-007 and should be submitted on or before [insert date 21 days from publication in the Federal Register].

For the Commission, by the Division of Trading and Markets, pursuant to delegated authority.25

Robert W. Errett
Deputy Secretary

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Investment Company and Variable Contracts Products Representative Qualification Examination (Series 6)
PURPOSE OF THE EXAM
The Series 6 exam is designed to assess the competency of entry-level Investment Company and Variable Contracts Products Representatives. The Series 6 exam seeks to measure the degree to which each candidate possesses the knowledge, skills and abilities needed to perform the critical functions of an Investment Company and Variable Contracts Products Representative. In order to obtain registration as an Investment Company and Variable Contracts Products Representatives, candidates must pass both the Series 6 exam and a general knowledge co-requisite, the Securities Industry Essentials (SIE) exam. For more information about the Investment Company and Variable Contracts Products Representative registration category, see FINRA Rule 1220(b)(7).

STRUCTURE OF THE EXAM
The exam consists of 50 multiple-choice items, and each item consists of four answer choices. The allocation of exam items for each major function is as follows:

<table>
<thead>
<tr>
<th>Function</th>
<th>Description</th>
<th>Percentage of Exam Items</th>
<th>Number of Items</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Seeks Business for the Broker-Dealer from Customers and Potential Customers</td>
<td>24%</td>
<td>12</td>
</tr>
<tr>
<td>2</td>
<td>Opens Accounts After Obtaining and Evaluating Customers' Financial Profile and Investment Objectives</td>
<td>16%</td>
<td>8</td>
</tr>
<tr>
<td>3</td>
<td>Provides Customers with Information About Investments, Makes Suitable Recommendations, Transfers Assets and Maintains Appropriate Records</td>
<td>50%</td>
<td>25</td>
</tr>
<tr>
<td>4</td>
<td>Obtains and Verifies Customers' Purchase and Sales Instructions; Processes, Completes and Confirms Transactions</td>
<td>10%</td>
<td>5</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td></td>
<td><strong>100%</strong></td>
<td><strong>50</strong></td>
</tr>
</tbody>
</table>

ADMINISTRATION OF THE EXAM
The exam is administered via computer. A tutorial on how to take the exam is provided prior to taking the exam. Each candidate’s exam includes 5 additional, unidentified pretest items that do not contribute toward the candidate's score. The pretest items are randomly distributed throughout the exam. Therefore, each candidate's exam consists of a total of 55 items (50 scored and 5 unscored). There is no penalty for guessing. Therefore, candidates should attempt to answer all items. Candidates will be allowed 1 hour and 30 minutes to complete the Series 6 exam.

All candidate test scores are placed on a common scale using a statistical adjustment process known as equating. Equating scores to a common scale accounts for the slight variations in difficulty that may exist among the different sets of exam items that candidates receive. This allows for a fair comparison of scores and ensures that every candidate is held to the same passing standard regardless of which set of exam items they received.

Candidates are not permitted to bring reference materials to their testing session. Severe penalties are imposed on candidates who cheat or attempt to cheat on FINRA-administered exams.

Please visit [www.finra.org](http://www.finra.org) for additional details.
Function 1: Seeks Business for the Broker-Dealer from Customers and Potential Customers

1.1 Contacts current and potential customers in person and by telephone, mail and electronic means; develops promotional and advertising materials and seeks appropriate approvals to distribute marketing materials

Knowledge of:
- Standards and required approvals of public communications
- Types of communications (e.g., retail, institutional, correspondence)
- Seminars, lectures and other group forum requirements
- Product specific advertisements and disclosures
  - Investment company products and variable contracts

FINRA Rules
- 2210 – Communications with the Public
- 2211 – Communications with the Public About Variable Life Insurance and Variable Annuities
- 2212 – Use of Investment Companies Rankings in Retail Communications
- 2213 – Requirements for the Use of Bond Mutual Fund Volatility Ratings
- 2330 – Members’ Responsibilities Regarding Deferred Variable Annuities

SEC Rules and Regulations
- Securities Act of 1933
  - Section 5 – Prohibitions Relating to Interstate Commerce and the Mails
  - Section 12 – Civil Liabilities Arising in Connection with Prospectuses and Communications
  - 135a – Generic Advertising
  - 135b – Materials Not Deemed an Offer To Sell or Offer To Buy Nor a Prospectus
  - 156 – Investment Company Sales Literature
- Securities Exchange Act of 1934
  - 15c2-12 – Municipal Securities Disclosure
  - Investment Company Act of 1940
  - 34b-1 – Sales Literature Deemed To Be Misleading

MSRB Rule
- G-21 – Advertising

1.2 Describes investment products and services to current and potential customers with the intent of soliciting business

Knowledge of:
- Prospectus requirements (e.g., timeliness of information, preliminary prospectus (red herring), final prospectus)
- Process for bringing new issues to market (e.g., due diligence, registration statement, preliminary prospectus, final prospectus, underwriting agreement, selling group agreement, blue-sky laws and procedures)
- Official statements, preliminary official statements (POS), notice of sale for municipal securities
- Regulation D offerings
• Intrastate offering and securities transactions exempted from registration, including Section 3(a)(11) of the Securities Act of 1933 and Rule 147 thereunder

FINRA Rules
3160 – Networking Arrangements Between Members and Financial Institutions
3170 – Tape Recording of Registered Persons by Certain Firms

SEC Rules and Regulations
Securities Act of 1933
Section 2(b) – Consideration of Promotion of Efficiency, Competition, and Capital Formation
Section 3 – Exempted Securities
Section 17 – Fraudulent Interstate Transactions
134 – Communications Not Deemed a Prospectus

Securities Exchange Act of 1934
10b-3 – Employment of Manipulative and Deceptive Devices by Brokers or Dealers
15c2-8 – Delivery of Prospectus
17a-3 – Records To Be Made by Certain Exchange Members, Brokers and Dealers

Regulation D – Rules Governing the Limited Offer and Sale of Securities Without Registration Under the Securities Act of 1933
500 – Use of Regulation D
501 – Definitions and Terms Used in Regulation D
502 – General Conditions to be Met
503 – Filing of Notice of Sale
504 – Exemption for Limited Offerings and Sales of Securities Not Exceeding $5,000,000
506 – Exemption for Limited Offers and Sales Without Regard to Dollar Amount of Offering
507 – Disqualifying Provision Relating to Exemptions under Rules 504 and 506
508 – Insignificant Deviations from a Term, Condition or Requirement of Regulation D
Function 2: Opens Accounts After Obtaining and Evaluating Customers’ Financial Profile and Investment Objectives

2.1 Informs customers of the types of accounts and their appropriateness and provides disclosures regarding various account types and restrictions

Knowledge of:
- Types of accounts (e.g., prime brokerage, advisory or fee-based)
- Account registration types (e.g., tenants in common (TIC), community property, sole proprietorship, partnership, unincorporated associations)
- Requirements for opening customer accounts
- Retirement plans and other tax advantaged accounts
  - Transfers, rollovers, eligibility, distribution strategies and taxation (e.g., types of allowable contributions, distribution options, taxation of distribution at retirement, age restrictions for distributions, permissible investments)
  - Employer-sponsored plans and ERISA (e.g., 457, defined benefit, profit-sharing, stock options and stock purchase, non-qualified deferred compensation programs)
- Wealth events (e.g., inheritance)
- Account registration changes and internal transfers

FINRA Rules
4512 – Customer Account Information
4514 – Authorization Records for Negotiable Instruments Drawn from a Customer’s Account
4515 – Approval and Documentation of Changes in Account Name or Designation

Employee Retirement Income Security Act of 1974 (ERISA)

2.2 Obtains and updates customer information and documentation, including required legal documents, and identifies and escalates suspicious activity

Knowledge of:
- Customer screening (e.g., customer identification program (CIP), know your customer (KYC), domestic or foreign residency and/or citizenship, corporate insiders, employees of broker-dealers or self-regulatory organizations (SROs))
- Information security and privacy regulations (e.g., initial privacy disclosures to customers, opt-out notices, disclosure limitations, exceptions)
- Account authorizations (e.g., power of attorney (POA), trust documents, corporate resolutions, trading authority, discretionary account documents)

FINRA Rule
2090 – Know Your Customer

NASD Rule
2510 – Discretionary Accounts

SEC Rules and Regulations
Regulation S-P – Privacy of Consumer Financial Information and Safeguarding Personal Information
2.3 Makes reasonable efforts to obtain customer investment profile information including, but not limited to, the customer's other security holdings, financial situation and needs, tax status and investment objectives

Knowledge of:
- Essential facts regarding customers and customer relationships
- Financial factors relevant to assessing a customer's investment profile
  - Security holdings, other assets and liabilities, annual income, net worth, tax considerations
  - Other considerations (e.g., age, marital status, dependents, employment, investment experience, home ownership and financing, employee stock options, insurance, liquidity needs)
- Investment objectives (e.g., preservation of capital, income, growth, speculation)
- Reasonable-basis suitability, customer-specific suitability and quantitative suitability
- Investment strategies and recommendations to hold

FINRA Rules
2111 – Suitability
   2111.03 – Recommended Strategies
   2111.05 – Components of Suitability Obligations
2214 – Requirements for the Use of Investment Analysis Tools

MSRB Rule
G-19 – Suitability of Recommendations and Transactions

2.4 Obtains supervisory approvals required to open accounts

Knowledge of:
- Required review, approvals and documentation for account opening and maintenance
- Physical receipt, delivery and safeguarding of cash or cash equivalents, checks and securities
- Circumstances for refusing or restricting activity in an account or closing accounts

FINRA Rules
3110 – Supervision
3120 – Supervisory Control System

MSRB Rule
G-27 – Supervision
Function 3: Provides Customers with Information About Investments, Makes Suitable Recommendations, Transfers Assets and Maintains Appropriate Records

3.1 Provides customers with information about investment strategies, risks and rewards, and communicates relevant market, investment and research data to customers

Knowledge of:
- Customer-specific factors that generally affect the selection of products (i.e., customer's investment profile, including the customer's risk tolerance, investment time horizon and investment objectives, liquidity needs)
- Portfolio or account analysis and its application to product selection (e.g., diversification, concentration, volatility, potential tax ramifications)
- Portfolio theory (e.g., alpha and beta considerations, Capital Asset Pricing Model (CAPM))
- Fundamental analysis of financial statements and types of financial statements included in an annual report, importance of footnotes, material risk disclosures and key terms (e.g., assets, liabilities, capital, cash flow, income)
- Balance sheet and methods of inventory valuation: last-in, first-out (LIFO), first-in, first-out (FIFO) and methods of depreciation

3.2 Reviews and analyzes customers' investment profiles and product options to determine suitable investment recommendations

Knowledge of:
- Types and characteristics of underlying securities
  - Equity securities
  - Debt securities
  - Options
  - Treasury securities
  - U.S. government agencies securities
  - Other types of debt securities and money market instruments, including but not limited to: corporate commercial paper, brokered certificates of deposit (CDs) and banker's acceptances
- Tax treatment
  - Conduit or pipeline theory, required distribution of income and realized capital gains
  - Capital gains and losses, dividend distributions (qualified and non-qualified), wash sales, holding periods
  - Determination of net long-term and short-term gains or losses
- Packaged products
- Investment companies, exchange-traded funds (ETFs), unit investment trusts (UITs)
  - Types of mutual funds: equity, fixed-income, money market, interval
  - Structure of investment companies (e.g., open-end and closed-end funds)
  - Difference between retail and institutional money market
  - Fund objectives (e.g., value, growth, income, balanced, international, sector, life cycle)
  - Characteristics of:
    - Open-end funds (e.g., net asset value (NAV); forward pricing; offering price; exchange privileges within families of funds; fees and expenses: no load, load (front-end, back-end), distribution fees, management fees, nature of 12b-1 fees)
    - Closed-end funds: distributed in primary market at initial public offering (IPO) price, traded in secondary market
Series 6

- Sales practices (e.g., dollar-cost averaging (DCA), computing sales charge, breakpoints, market timing, late trading)
- Redemption (e.g., redemption price, payout or withdrawal plans, conversion privilege, restrictions, contingent deferred sales charge, tenders)
- Tax treatment of mutual funds
- Reinvestment of dividend income and capital gains distributions
- Fees, charges, and expenses

- Variable life insurance and annuity contracts
  - Characteristics and insurance features (e.g., minimum guarantees, death benefits, living benefits, riders)
  - Separate accounts (e.g., purpose, management of portfolio, investment policies, performance of account)
  - Valuation of a variable annuity contract (e.g., accumulation units, surrender value, annuitization units)
  - Purchasing or exchanging variable annuities (e.g., immediate annuity, charges, fees, penalties, right of accumulation (ROA), waiver of premium)
  - Annuitzation: types of election, variable payout, assumed interest rate, relationship between assumed interest rate and actual rate of return
  - Tax treatment of variable annuity contracts during accumulation period and annuity period and taxation at surrender of contract

- General characteristics of municipal fund securities
- Purpose and characteristics of specific types of municipal fund securities:
  - Municipal fund securities including 529 college savings plans, local government investment pools (LGIPs), ABLE accounts
    - Change in beneficiary, rollovers, ownership, tax consequences of unqualified withdrawals

FINRA Rules
- 2320 – Variable Contracts of an Insurance Company
- 2341 – Investment Company Securities

SEC Rules and Regulations
- Securities Exchange Act of 1934
  - 15g-1 – Exemptions for Certain Transactions
- Investment Company Act of 1940
  - Section 2(a) – General Definitions
  - Section 6 – Exemptions
  - Section 8 – Registration of Investment Companies
  - Section 8(b) – Registration of Investment Companies
  - Section 10 – Affiliations or Interest of Directors, Officers and Employees
  - Section 11 – Offers of Exchange
  - Section 12 – Functions and Activities of Investment Companies
  - 12b-1 – Distribution of Shares by Registered Open-End Management Investment Company
  - Section 13(a) – Changes in Investment Policy (Prohibited actions for registered investment companies)
  - Section 16(a) – Board of Directors (Election of directors)
  - Section 18 – Capital Structure
  - Section 19 – Dividends
  - 19a-1 – Written Statement to Accompany Dividend Payments by Management Companies
  - 19b-1 – Frequency of Distribution of Capital Gains
  - Section 22 – Distribution, Redemption, and Repurchase of Redeemable Securities
  - 22c-1 – Pricing of Redeemable Securities for Distribution, Redemption and Repurchase
Section 23 – Distribution and Repurchase of Securities: Closed-End Companies
Section 30 – Periodic and Other Reports; Reports of Affiliated Persons
Section 35 – Unlawful Representations and Names
35d-1 – Investment Company Names
Section 36 – Breach of Fiduciary Duty
Section 37 – Larceny and Embezzlement

MSRB Rules
D-12 – Definition of Municipal Fund Securities
G-45 – Reporting of Information on Municipal Fund Securities

3.3 Provides appropriate disclosures regarding investment products and their characteristics, risks, services and expenses

Knowledge of:
- Required disclosures on specific transactions (e.g., material aspects of investments, statement of additional information, material events, control relationships)
- Types of investment risk (e.g., call, systematic and nonsystematic, reinvestment, timing)
- Types of investment returns (e.g., tax-exempt interest, return of capital)
- Costs and fees associated with investments (e.g., markups, commissions, net transactions, share classes, non-discretionary fee-based accounts, surrender charges, 12b-1 fees, mortality and expense charges in variable products, soft dollar arrangements)
- Tax considerations (e.g., unification of gift and estate taxes, lifetime exclusion, annual gift limit, taxation of securities received as a gift, inheritance of securities)
- Market analysis considerations (e.g., market sentiment, market indices, market momentum, available funds)

FINRA Rule
2165 – Financial Exploitation of Specified Adults

3.4 Communicates with customers about account information, processes requests and retains documentation

Knowledge of:
- Customer confirmations and statements, including components, timing, mailings to third parties, and exceptions
- Account value, profits and losses, realized and unrealized
- Customer account records (e.g., updating for change of address, sending required notifications, investment objectives)
- Books and records retention requirements
- Account closure procedures
FINRA Rules
   2232 – Customer Confirmations
   2273 – Educational Communication Related to Recruitment Practices and Account Transfers
   4510 – Books and Records Requirements
   11870 – Customer Account Transfer Contracts

NASD Rule
   2340 – Customer Account Statements

SEC Rules and Regulations
   Securities Exchange Act of 1934
      10b-10 – Confirmation of Transactions
      17a-4 – Records To Be Preserved by Certain Exchange Members, Brokers and Dealers
      17a-8 – Financial Recordkeeping and Reporting of Currency and Foreign Transactions

MSRB Rules
   G-8 – Books and Records To Be Made by Brokers, Dealers, and Municipal Securities Dealers and Municipal Advisors
   G-9 – Preservation of Records
   G-15 – Confirmation, Clearance, Settlement and Other Uniform Practice Requirements with Respect to Transactions with Customers
   G-26 – Customer Account Transfers
Function 4: Obtains and Verifies Customers’ Purchase and Sales Instructions; Processes, Completes and Confirms Transactions

4.1 Provides current quotes

Knowledge of:
- Orders, offerings and transactions in customer accounts
- Trade execution activities
- Best execution obligations

FINRA Rule
5310 – Best Execution and Interpositioning

SEC Rules and Regulations
Securities Exchange Act of 1934
15g-4 – Disclosure of Compensation to Brokers or Dealers

4.2 Processes and confirms customers’ transactions pursuant to regulatory requirements and informs customers of delivery obligations and settlement procedures

Knowledge of:
- Delivery requirements and settlement of transactions
- Information required on an order ticket (e.g., symbol, account number, price)
- Use of automated execution systems

FINRA Rules
5330 – Adjustment of Open Orders
6140 – Other Trading Practices
11000 Series – Uniform Practice Code

SEC Rules and Regulations
Securities Exchange Act of 1934
15c6-1 – Settlement Cycle

Federal Reserve
Regulation T – Credit by Brokers and Dealers

MSRB Rule
G-12 – Uniform Practice

4.3 Informs the appropriate supervisor and assists in the resolution of discrepancies, disputes, errors and complaints

Knowledge of:
- Erroneous reports, errors, cancels and rebills
- Requirements for addressing customer complaints and consequences of improper handling of complaints
- Methods of formal resolution (e.g., arbitration, mediation, litigation)
- Form U4 reporting requirements
FINRA Rules
4513 – Records of Written Customer Complaints
4530 – Reporting Requirements
8000 Series – Investigations and Sanctions
12000 Series – Code of Arbitration Procedure for Customer Disputes
13000 Series – Code of Arbitration Procedure for Industry Disputes
14000 Series – Code of Mediation Procedure
July 24, 2000

Mr. Alden S. Adkins  
Senior Vice President & General Counsel  
NASD Regulation, Inc.  
1735 K Street, N.W.  
Washington, D.C. 20006-1500

Re: Procedure for Filings Relating to Qualification Examinations

Dear Mr. Adkins:

I am writing to inform you of a change in the filing requirements for proposed rule changes involving qualification examinations for associated persons. In the past, the Division required the SROs to file question banks for new examinations for Commission approval pursuant to Section 19(b)(2) of the Exchange Act. The Division also required SROs to file questions being added to the question bank for Commission approval.

The Division has decided that it is no longer necessary for SROs to file new exam question banks for Commission approval under Section 19(b)(2). In the future, any new examinations should be filed as non-controversial rule changes for immediate effectiveness pursuant to Section 19(b)(3)(A) of the Exchange Act and Rule 19b-4(f)(6) thereunder. As you know, Rule 19b-4(f)(6) requires the SRO to give notice to the Commission of its intent to file a proposed rule change five days before doing so. During the five days prior to filing, the Division will determine if the proposed rule change is appropriately filed as non-controversial. To assist us in our analysis, please include a complete description of the examination in your rule filing. For example, the proposed rule change should address who will be required to take the exam, what information the exam will cover, the time allotted for each section, the weight assigned to each topic, the effective date of the exam requirement, and any other information that would be helpful to us in determining whether the proposal should become effective on filing. Also, pursuant to Rule 19b-4(f)(6), the rule change should be designated as effecting a change that does not significantly affect the protection of investors or the public interest, does not impose any significant burden on competition and, by its terms, does not become operative for 30 days after the date of the filing.
Filing to modify an existing examination should be submitted as "constituting a
stated policy, practice, or interpretation with respect to the meaning, administration or
enforcement of an existing rule..." pursuant to Section 19(b)(3)(A) of the Exchange Act.

Our goal in changing these procedures is to expedite the effectiveness of proposed
rule changes involving examination requirements for persons associated with SRO
members. Please contact Kathy England, Assistant Director, at 202-942-0154, or Karl
Varner, Special Counsel, at 202-942-7125, if you have any questions.

Sincerely,

[Signature]

Belinda Blaine
Associate Director