Organization Queues provide the mechanism for the CRD system to notify firms about current firm and branch deficiencies, registration withdrawal or termination, and firms retiring from their simultaneous filing group.

**IMPORTANT NOTE:**

All classic CRD features should now be accessed through FINRA Gateway, the new FINRA reporting and compliance platform. This new system is designed to focus on compliance functions, such as research, reporting and responding to requests, rather than focusing on the specific system you would access to fulfill your requirements.

Additionally, firms can use FINRA Gateway’s Requests and Dynamic Reporting features to accomplish the same tasks previously done using CRD queues.

If you have any questions or feedback regarding the transition to FINRA Gateway, please contact FeedbackFINRAGateway@finra.org.

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Logging in Through FINRA Gateway

Beginning in Summer 2020, the new FINRA Gateway will become the primary method for accessing FINRA systems. To access FINRA Gateway:

1. Go to https://gateway.finra.org, and
2. Enter your existing CRD user ID and password.

Once you have successfully logged into FINRA Gateway, you can navigate to classic CRD using the Quick Links menu on the lower-left. Select Classic CRD from the list of links and then follow along with the rest of this guide.
Accessing Organization Queues

There are two ways to access Organization Queues in CRD:

1. From the **Organization** column on the CRD Site Map, click on the desired organization queue.

   OR

2. Click the **Organization** tab from the toolbar.

   2. Click **Organization Queues** from the sub-menu.

   **NOTE:** The system will automatically default to the *Current Deficiencies* screen, and the Organization Queues can be accessed from the left navigation panel.
Description of Organization Queues

Current Deficiencies: Displays the firm’s current Form BD and BDW deficiencies by filing date. The number of days deficient is also displayed, with a link to obtain deficiency detail information. Notices remain in the queue until the deficiency is satisfied.

Branch Status: Lists all participating jurisdiction and SRO branch office statuses for a firm.

Branch Deficiencies: Displays any deficiencies for branch offices. Notices remain in the queue until the deficiency is satisfied.

Disclosure Letters: Displays Organization Disclosure alerts sent to the firm.

SFG Retirement: Displays firms retiring from their simultaneous filing group, by date of retirement. Notices remain in the queue for 120 days.

Withdrawal or Termination: Displays the firm’s withdrawal or termination notices by effective date. The screen includes the regulator reason and the effective date. Notices remain in the queue for 120 days.

Queue Totals: Displays a list of all of the queues, with the number of items in each.